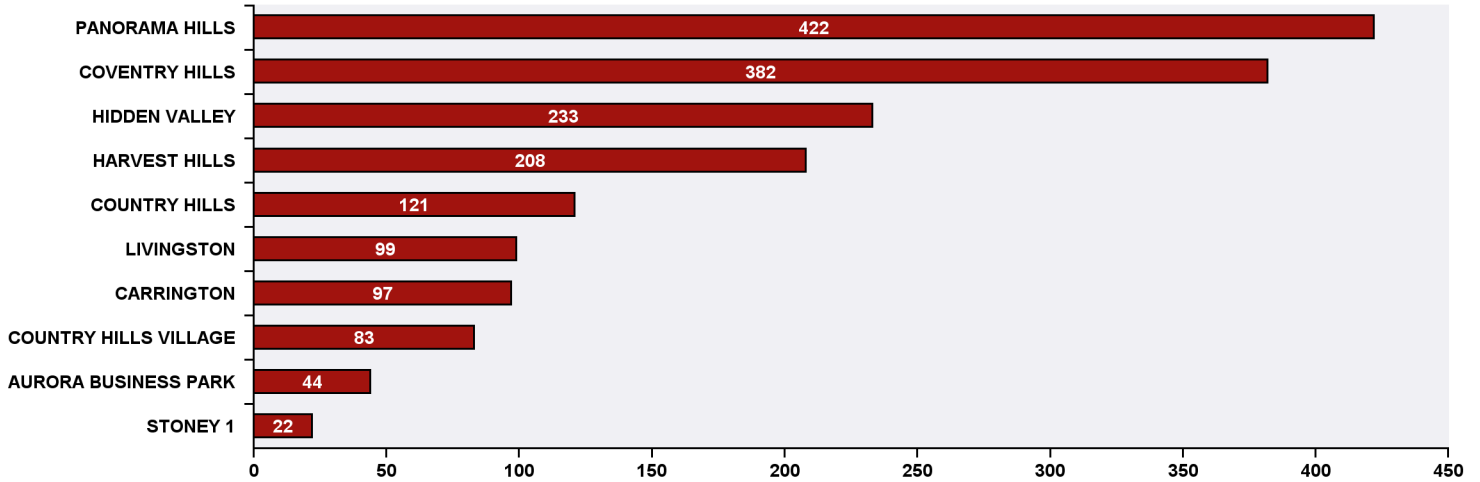


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	87	5.1%
Finance - Property Tax Account Inquiry	81	4.7%
WRS - Cart Management	61	3.6%
WRS - Waste - Residential	59	3.4%
CBS Inspection - Electrical	55	3.2%
Finance - TIPP Agreement Request	50	2.9%
WATS - Service and Main Valve Issues	41	2.4%
WRS - New Service - Carts	41	2.4%
Parks - Tree Concern - WAM	40	2.3%
CBS Inspection - Residential Improvement Project - RIP	37	2.2%
Roads - Roadway Maintenance	37	2.2%
WRS - Compost - Green Cart	37	2.2%
WRS - Recycling - Blue Cart	36	2.1%
311 Contact Us	33	1.9%
Roads - Sidewalk - Curb and Gutter Repair	33	1.9%
Roads - Dead Animal Pick-Up	32	1.9%
AS - Lost and Found Animal	31	1.8%
Development Compliance - Vehicle Infractions	27	1.6%
AS - Animal at Large	26	1.5%
CBS - RIM - Property Research	26	1.5%
Roads - Traffic or Pedestrian Light Repair	26	1.5%
Total Top 20 SR Types	896	52.3%
Total Other SRs	817	47.7%
Total SRs for Ward	1,713	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.