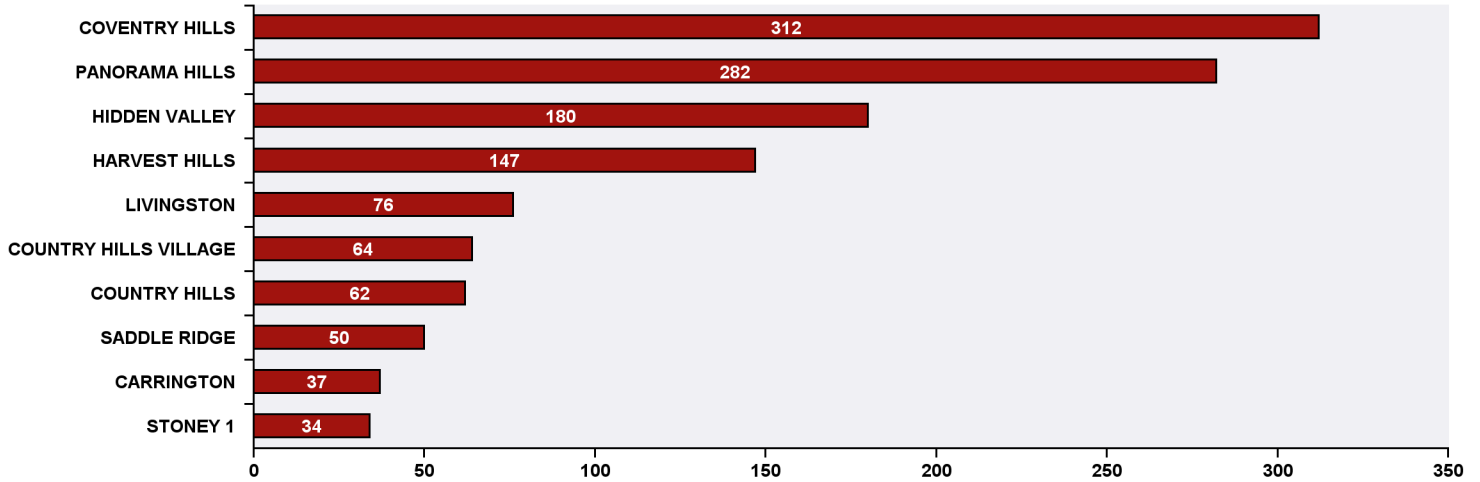


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	105	7.1%
Finance - Property Tax Account Inquiry	100	6.8%
Bylaw - Snow and Ice on Sidewalk	89	6.1%
WRS - Cart Management	70	4.8%
Finance - ONLINE TIPP Agreement Request	67	4.6%
WRS - Recycling - Blue Cart	61	4.1%
WRS - Waste - Residential	58	3.9%
CBS Inspection - Electrical	57	3.9%
Finance - TIPP Agreement Request	48	3.3%
WRS - New Service - Carts	41	2.8%
Roads - Signs - Missing - Damaged	33	2.2%
CBS Inspection - Residential Improvement Project - RIP	32	2.2%
Roads - Traffic or Pedestrian Light Repair	31	2.1%
CBS Inspection - Commercial or Multi-Family	29	2.0%
CT - Employee Conduct	28	1.9%
WRS - Compost - Green Cart	28	1.9%
CBS Inspection - Furnace Replacement	27	1.8%
Parks - Snow and Ice Concerns - WAM	25	1.7%
CBS Inspection - SCP - New Home	20	1.4%
CNS - Subsidized Programs - Fair Entry	19	1.3%
Total Top 20 SR Types	968	65.9%
Total Other SRs	502	34.1%
Total SRs for Ward	1,470	100.0%