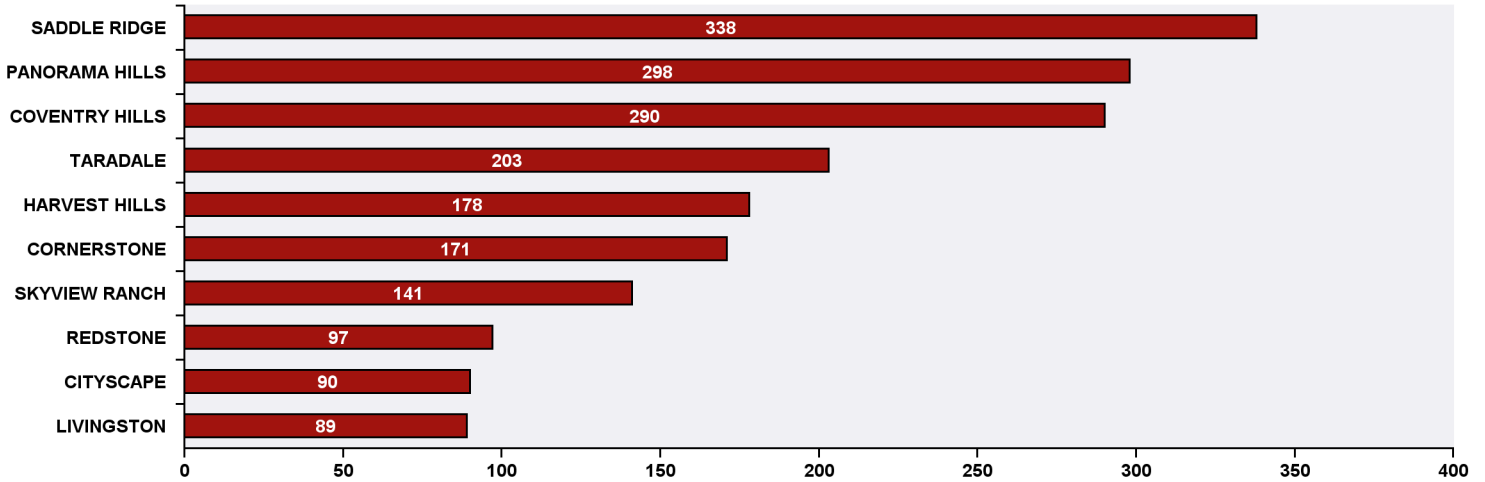




Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	134	5.7%
WRS - New Service - Carts	109	4.6%
City Clerk's - General Election 2017	101	4.3%
Finance - Property Tax Account Inquiry	99	4.2%
WRS - Waste - Residential	94	4.0%
CBS Inspection - Electrical	93	3.9%
CBS Inspection - Residential Improvement Project - RIP	91	3.8%
CBS Inspection - Commercial or Multi-Family	89	3.8%
WRS - Recycling - Blue Cart	77	3.2%
CBS Inspection - Plumbing	64	2.7%
Finance - ONLINE TIPP Agreement Request	61	2.6%
WATS - Water Consumption Appointment	55	2.3%
CNS - Subsidized Programs - Fair Entry	50	2.1%
Finance - TIPP Agreement Request	48	2.0%
CBS Inspection - Gas	46	1.9%
WRS - Compost - Green Cart	45	1.9%
CBS Inspection - SCP - New Home	38	1.6%
Roads - Dead Animal Pick-Up	36	1.5%
CT - Employee Conduct	34	1.4%
Bylaw - Temporary Signs Infraction on City Property	32	1.4%
CBS Inspection - Heating & Ventilation	32	1.4%
Total Top 20 SR Types	1,428	60.3%
Total Other SRs	942	39.7%
Total SRs for Ward	2,370	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.