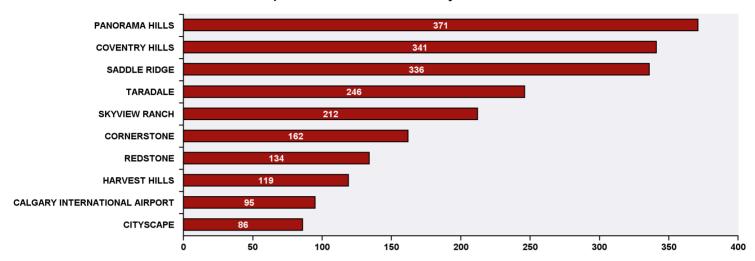
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2017

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	136	5.3%
WRS - New Service - Carts	128	5.0%
Finance - Property Tax Account Inquiry	113	4.4%
WRS - Recycling - Blue Cart	107	4.2%
CBS Inspection - Electrical	104	4.1%
CBS Inspection - Residential Improvement Project - RIP	96	3.7%
WRS - Cart Management	89	3.5%
WRS - Compost - Green Cart	83	3.2%
CBS Inspection - Commercial or Multi-Family	79	3.1%
Roads - Dead Animal Pick-Up	78	3.0%
Finance - TIPP Agreement Request	67	2.6%
CBS Inspection - Plumbing	62	2.4%
Finance - ONLINE TIPP Agreement Request	61	2.4%
WRS - Green Cart Rollout	55	2.1%
CBS Inspection - Gas	46	1.8%
CNS - Subsidized Programs - Fair Entry	40	1.6%
WATS - Water Consumption Appointment	36	1.4%
CBS Inspection - SCP - New Home	35	1.4%
311 Contact Us	34	1.3%
AS - Animal at Large	33	1.3%
Total Top 20 SR Types	1,482	57.8%
Total Other SRs	1,082	42.2%
Total SRs for Ward	2,564	100.0%