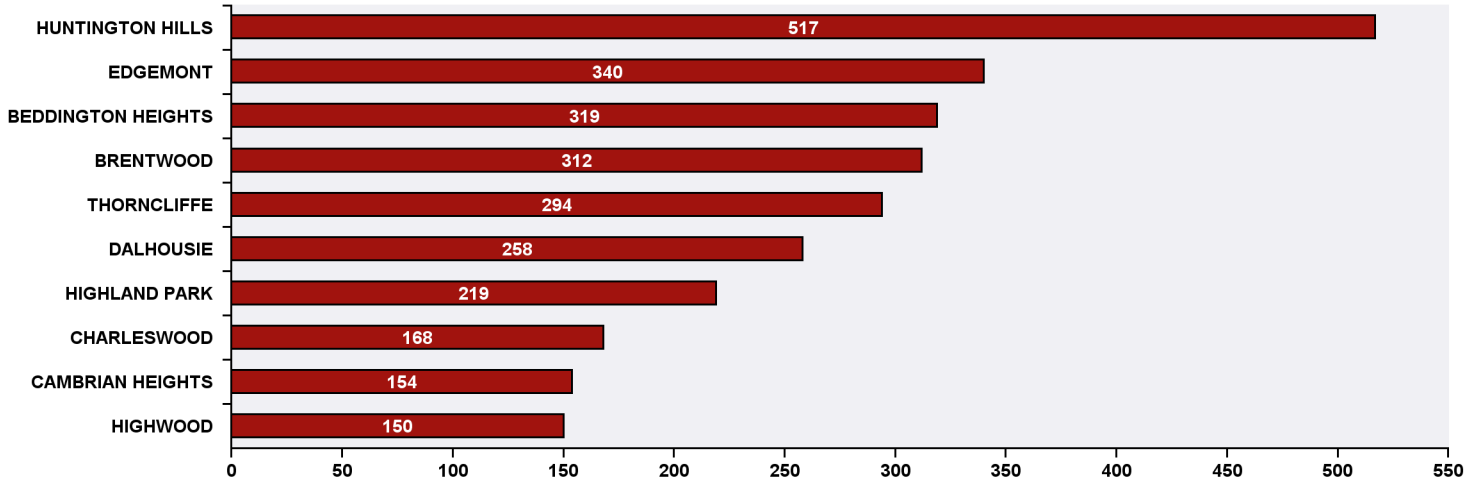


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	243	6.9%
WRS - Cart Management	177	5.0%
Finance - Property Tax Account Inquiry	120	3.4%
WRS - Waste - Residential	120	3.4%
Roads - Snow and Ice Control	99	2.8%
WATS - Sewage Back-up	89	2.5%
Roads - Backlane Maintenance	88	2.5%
Roads - Streetlight Maintenance	76	2.1%
Corporate - Graffiti Concerns	75	2.1%
AS - Pick Up Stray	71	2.0%
Bylaw - Material on Public Property	71	2.0%
Parks - Tree Concern - WAM	69	1.9%
CBS Inspection - Electrical	65	1.8%
Finance - ONLINE TIPP Agreement Request	64	1.8%
WRS - Compost - Green Cart	63	1.8%
WATS - Water Consumption Appointment	60	1.7%
WATS - Catch Basin Concerns	58	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	55	1.6%
CNS - Subsidized Programs - Fair Entry	51	1.4%
CBS Inspection - Residential Improvement Project - RIP	50	1.4%
CT - Employee Conduct	50	1.4%
Total Top 20 SR Types	1,814	51.2%
Total Other SRs	1,726	48.8%
Total SRs for Ward	3,540	100.0%