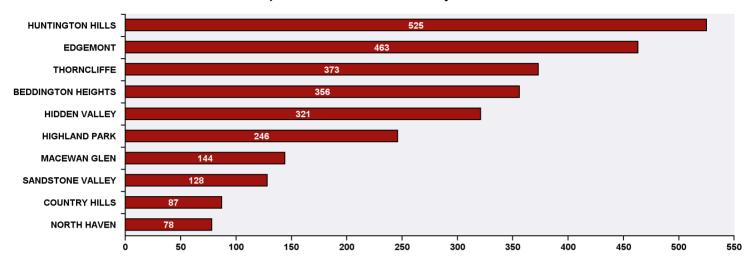
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	148	5.0%
WRS - Cart Management	142	4.8%
Parks - Tree Concern - WAM	134	4.5%
WRS - Green Cart Rollout	134	4.5%
CBS Inspection - Electrical	97	3.3%
Finance - Property Tax Account Inquiry	92	3.1%
WRS - Recycling - Blue Cart	78	2.6%
Finance - ONLINE TIPP Agreement Request	69	2.3%
AS - Pick Up Stray	68	2.3%
WRS - Program - Green Cart	67	2.3%
CBS Inspection - Gas	66	2.2%
Roads - Dead Animal Pick-Up	61	2.1%
WATS - Sewage Back-up	61	2.1%
Roads - Roadway Maintenance	55	1.9%
WRS - Compost - Green Cart	53	1.8%
CNS - Subsidized Programs - Fair Entry	48	1.6%
311 Contact Us	46	1.6%
Bylaw - Long Grass - Weeds Infraction	44	1.5%
CBS Inspection - Residential Improvement Project - RIP	44	1.5%
AS - Lost and Found Animal	42	1.4%
Total Top 20 SR Types	1,549	52.5%
Total Other SRs	1,402	47.5%
Total SRs for Ward	2,951	100.0%