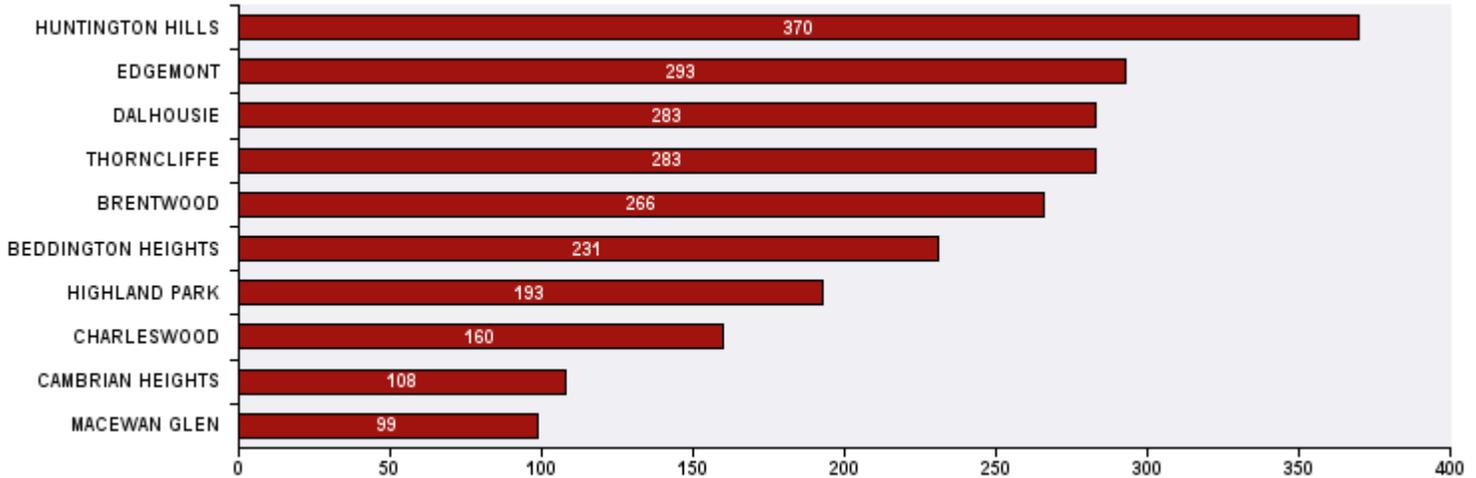


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	144	4.9%
Finance - Property Tax Account Inquiry	138	4.7%
CBS Inspection - Residential Improvement Project - RIP	122	4.2%
WATS - Sewage Back-up	105	3.6%
Corporate - Graffiti Concerns	102	3.5%
Bylaw - Material on Public Property	81	2.8%
Parks - Tree Concern - WAM	81	2.8%
CBS Inspection - Electrical	77	2.6%
Finance - ONLINE TIPP Agreement Request	64	2.2%
WRS - Waste - Residential	55	1.9%
Bylaw - Snow and Ice on Sidewalk	53	1.8%
CBS Inspection - Furnace Replacement	51	1.8%
Roads - Snow and Ice Control	51	1.8%
WRS - Recycling - Blue Cart	49	1.7%
Roads - Backlane Maintenance	45	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.5%
AS - Pick Up Stray	44	1.5%
Parks - Infrastructure - WAM	44	1.5%
CBS - RIM - Property Research	43	1.5%
WATS - Sewer Maintenance	40	1.4%
Total Top 20 SR Types	1,434	49.2%
Total Other SRs	1,479	50.8%
Total SRs for Ward	2,913	100.0%