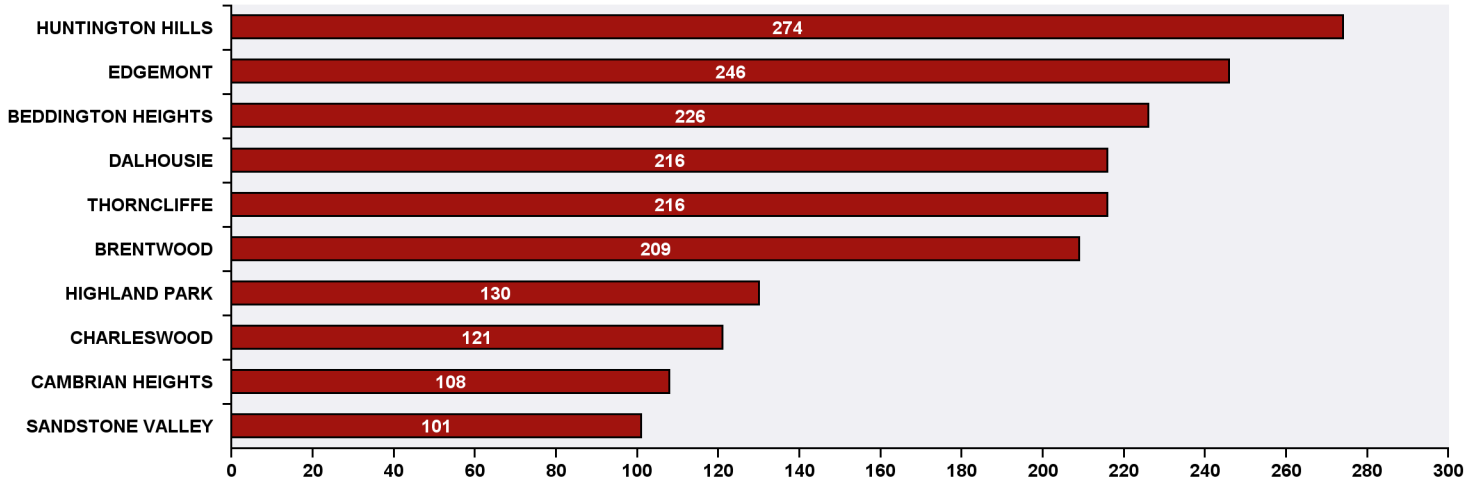


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	179	7.4%
WATS - Sewage Back-up	136	5.6%
Finance - Property Tax Account Inquiry	100	4.1%
WRS - Cart Management	95	3.9%
WRS - Recycling - Blue Cart	85	3.5%
Roads - Streetlight Maintenance	84	3.5%
WRS - Waste - Residential	81	3.3%
Finance - ONLINE TIPP Agreement Request	63	2.6%
CBS Inspection - Electrical	60	2.5%
Bylaw - Snow and Ice on Sidewalk	50	2.1%
CBS Inspection - Residential Improvement Project - RIP	47	1.9%
CT - Employee Conduct	46	1.9%
WATS - Sewer Maintenance	46	1.9%
CBS Inspection - Furnace Replacement	45	1.8%
Bylaw - Material on Public Property	40	1.6%
CNS - Subsidized Programs - Fair Entry	39	1.6%
Corporate - Graffiti Concerns	35	1.4%
WATS - Water Outage	35	1.4%
WRS - Commercial Collection Services	35	1.4%
WRS - Compost - Green Cart	35	1.4%
<b>Total Top 20 SR Types</b>	<b>1,336</b>	<b>54.9%</b>
<b>Total Other SRs</b>	<b>1,097</b>	<b>45.1%</b>
<b>Total SRs for Ward</b>	<b>2,433</b>	<b>100.0%</b>