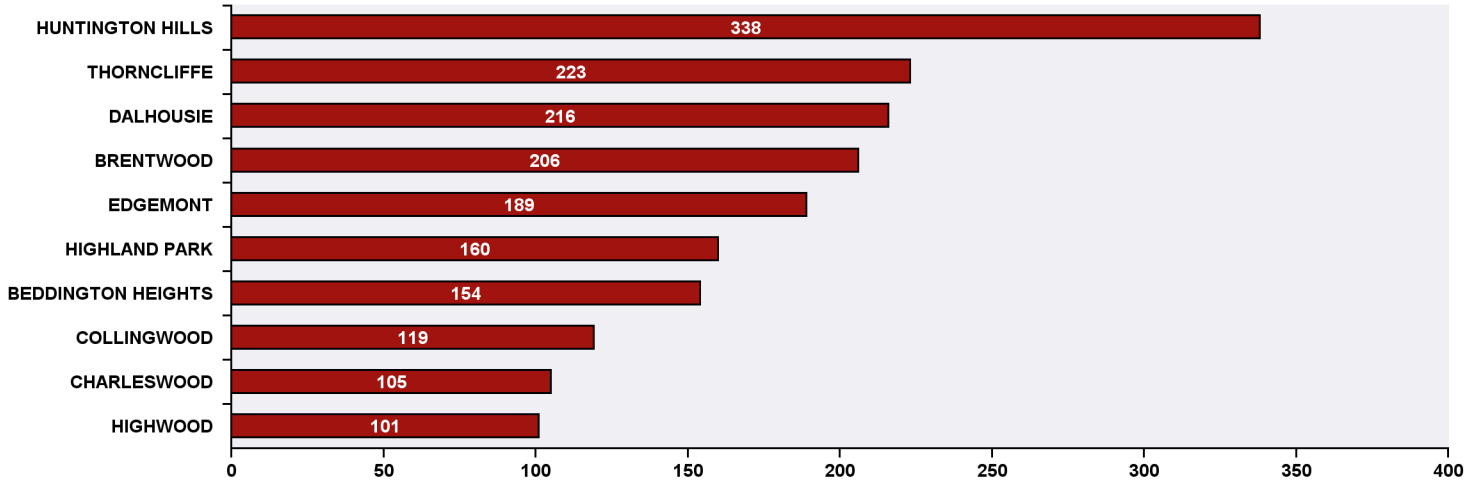


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WATS - Sewage Back-up	141	6.0%
Bylaw - Snow and Ice on Sidewalk	136	5.8%
WRS - Cart Management	106	4.5%
Parks - Wildlife Management	85	3.6%
WRS - Waste - Residential	77	3.3%
CBS Inspection - Residential Improvement Project - RIP	72	3.1%
WRS - Recycling - Blue Cart	68	2.9%
Finance - ONLINE TIPP Agreement Request	65	2.8%
AS - Pick Up Stray	57	2.4%
Finance - Property Tax Account Inquiry	57	2.4%
Roads - Snow and Ice Control	55	2.4%
CT - Employee Conduct	49	2.1%
CBS Inspection - Electrical	45	1.9%
Roads - Streetlight Maintenance	39	1.7%
Roads - Traffic Signal Timing Inquiry	39	1.7%
Roads - Traffic or Pedestrian Light Repair	36	1.5%
WATS - Sewer Maintenance	34	1.5%
CN - Subsidized Programs - Fair Entry	33	1.4%
Finance - TIPP Agreement Request	33	1.4%
Roads - Dead Animal Pick-Up	33	1.4%
WRS - Commercial Collection Services	33	1.4%
WRS - Compost - Green Cart	33	1.4%
<b>Total Top 20 SR Types</b>	<b>1,326</b>	<b>56.7%</b>
<b>Total Other SRs</b>	<b>1,014</b>	<b>43.3%</b>
<b>Total SRs for Ward</b>	<b>2,340</b>	<b>100.0%</b>