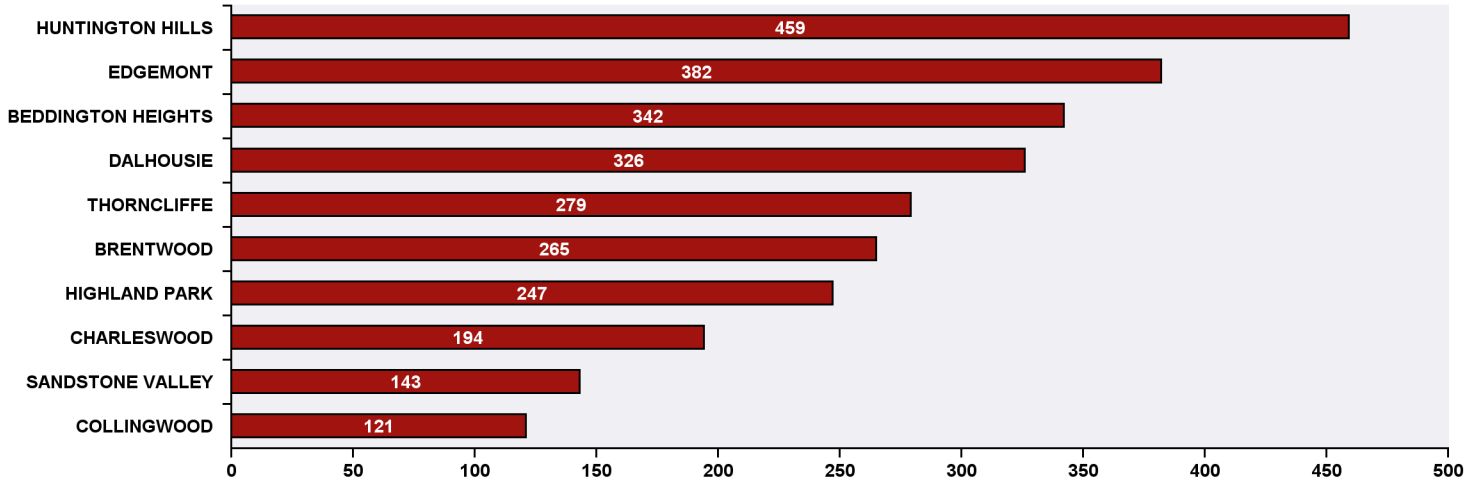


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	697	19.8%
Bylaw - Snow and Ice on Sidewalk	547	15.5%
WRS - Cart Management	115	3.3%
WATS - Sewage Back-up	99	2.8%
WRS - Waste - Residential	94	2.7%
Parks - Snow and Ice Concerns - WAM	89	2.5%
CNS - Snow Angels Campaign	70	2.0%
Finance - Property Tax Account Inquiry	69	2.0%
WRS - Recycling - Blue Cart	69	2.0%
CBS Inspection - Electrical	59	1.7%
Roads - Traffic or Pedestrian Light Repair	55	1.6%
CBS Inspection - Furnace Replacement	54	1.5%
CBS Inspection - Residential Improvement Project - RIP	48	1.4%
Bylaw - Material on Public Property	47	1.3%
CT - Employee Conduct	44	1.2%
Finance - ONLINE TIPP Agreement Request	44	1.2%
CNS - Subsidized Programs - Fair Entry	42	1.2%
AS - Pick Up Stray	41	1.2%
Corporate - Graffiti Concerns	39	1.1%
Roads - Streetlight Maintenance	38	1.1%
Total Top 20 SR Types	2,360	66.9%
Total Other SRs	1,167	33.1%
Total SRs for Ward	3,527	100.0%