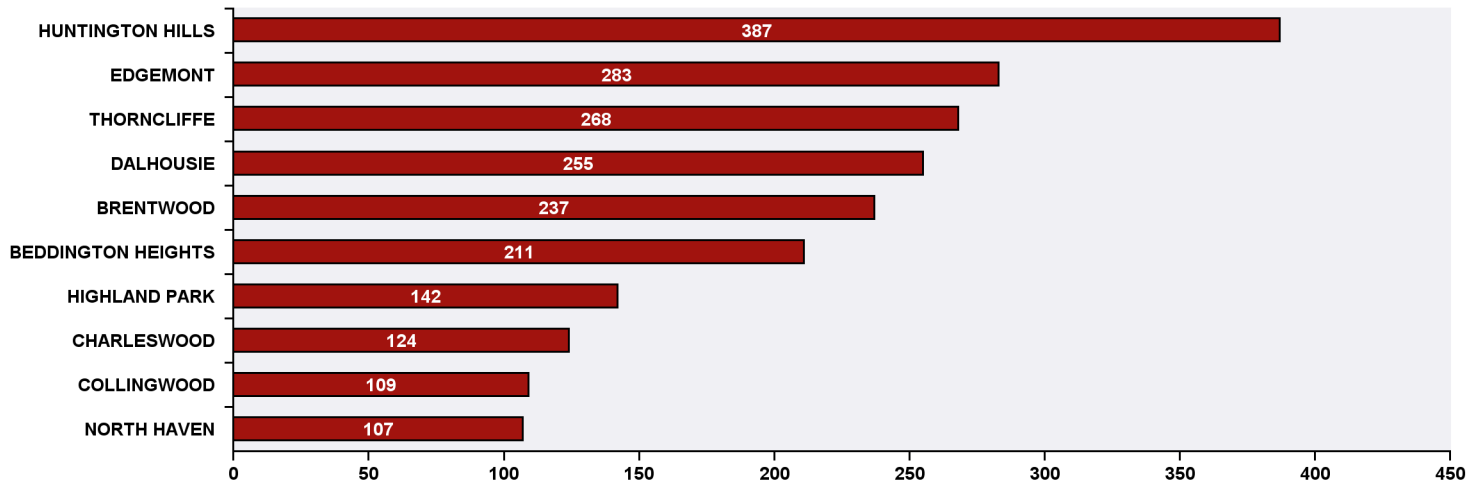


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	442	16.2%
Bylaw - Snow and Ice on Sidewalk	278	10.2%
WRS - Cart Management	119	4.4%
WATS - Sewage Back-up	118	4.3%
Finance - Property Tax Account Inquiry	97	3.6%
CT - Employee Conduct	64	2.3%
CBS Inspection - Furnace Replacement	57	2.1%
CBS Inspection - Electrical	50	1.8%
WRS - Waste - Residential	48	1.8%
Finance - ONLINE TIPP Agreement Request	47	1.7%
WATS - Water Main Break or Leak	47	1.7%
CBS Inspection - Residential Improvement Project - RIP	45	1.6%
Parks - Wildlife Management	45	1.6%
AS - Pick Up Stray	43	1.6%
Parks - Snow and Ice Concerns - WAM	41	1.5%
CBS Inspection - Commercial or Multi-Family	37	1.4%
CN - Subsidized Programs - Fair Entry	37	1.4%
WATS - Sewer Maintenance	37	1.4%
WATS - Construction Inquiry	35	1.3%
WRS - Recycling - Blue Cart	35	1.3%
Total Top 20 SR Types	1,722	63.1%
Total Other SRs	1,007	36.9%
Total SRs for Ward	2,729	100.0%