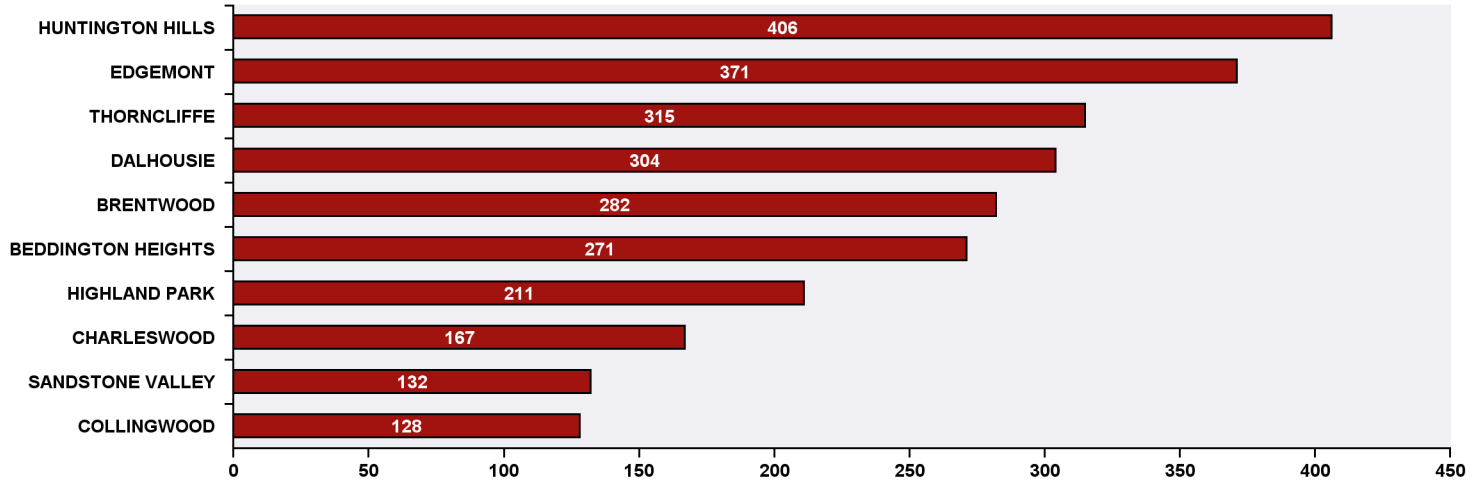




Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	414	12.5%
Bylaw - Snow and Ice on Sidewalk	359	10.8%
WRS - Waste - Residential	130	3.9%
WRS - Cart Management	129	3.9%
WATS - Sewage Back-up	113	3.4%
Roads - Streetlight Maintenance	96	2.9%
Finance - Property Tax Account Inquiry	91	2.8%
CBS Inspection - Electrical	83	2.5%
Finance - ONLINE TIPP Agreement Request	77	2.3%
WATS - Sewer Maintenance	68	2.1%
Parks - Snow and Ice Concerns - WAM	62	1.9%
WRS - Recycling - Blue Cart	61	1.8%
CBS Inspection - Residential Improvement Project - RIP	58	1.8%
CNS - Subsidized Programs - Fair Entry	57	1.7%
Finance - TIPP Agreement Request	52	1.6%
CBS Inspection - Furnace Replacement	50	1.5%
CT - Employee Conduct	45	1.4%
AS - Pick Up Stray	40	1.2%
Corporate - Graffiti Concerns	37	1.1%
WRS - Compost - Green Cart	37	1.1%
Total Top 20 SR Types	2,059	62.2%
Total Other SRs	1,250	37.8%
Total SRs for Ward	3,309	100.0%