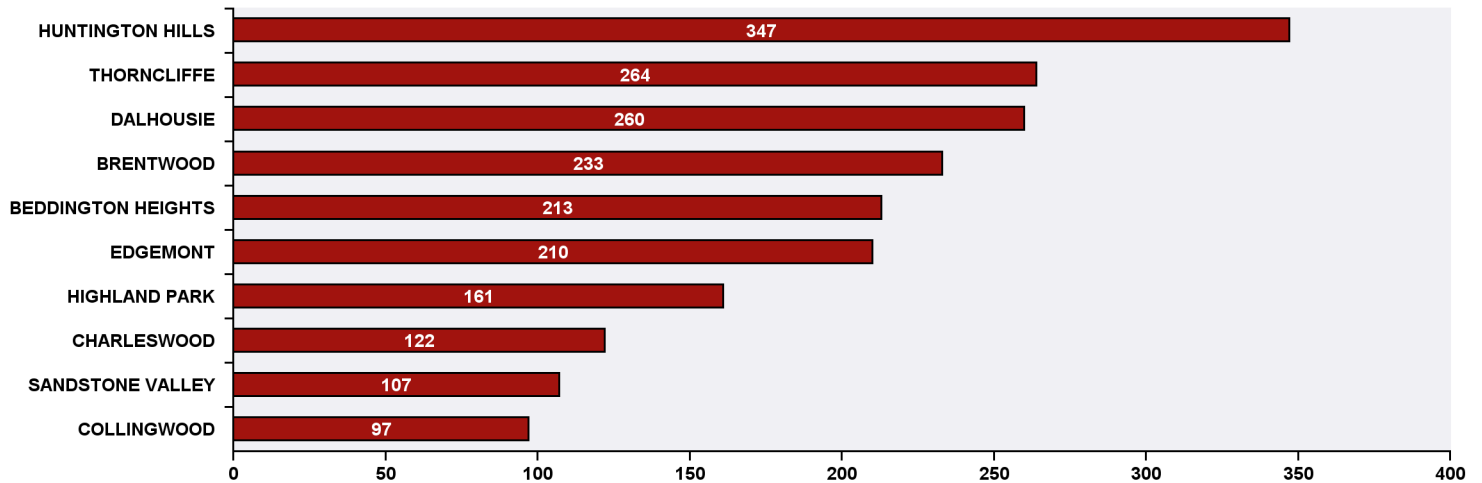


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	124	4.7%
WRS - Cart Management	124	4.7%
WATS - Sewage Back-up	116	4.4%
Roads - Streetlight Maintenance	115	4.4%
Parks - Wildlife Management	79	3.0%
WRS - Waste - Residential	77	2.9%
Finance - Property Tax Account Inquiry	71	2.7%
Finance - ONLINE TIPP Agreement Request	68	2.6%
CBS Inspection - Electrical	66	2.5%
WRS - Recycling - Blue Cart	62	2.3%
CBS Inspection - Residential Improvement Project - RIP	60	2.3%
WATS - Sewer Maintenance	59	2.2%
CBS Inspection - Furnace Replacement	55	2.1%
CT - Employee Conduct	49	1.9%
AS - Pick Up Stray	48	1.8%
CN - Subsidized Programs - Fair Entry	45	1.7%
Roads - Snow and Ice Control	45	1.7%
WATS - Water Off-On Appointment	41	1.6%
Finance - TIPP Agreement Request	39	1.5%
Bylaw - Material on Public Property	37	1.4%
CBS Inspection - Gas	37	1.4%
WRS - Commercial Collection Services	37	1.4%
Total Top 20 SR Types	1,454	55.1%
Total Other SRs	1,187	44.9%
Total SRs for Ward	2,641	100.0%