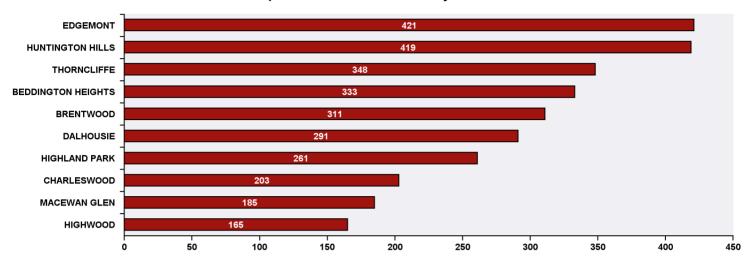
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2018

Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	217	5.7%
Bylaw - Long Grass - Weeds Infraction	155	4.1%
Roads - Roadway Maintenance	152	4.0%
WRS - Cart Management	128	3.4%
WATS - Sewage Back-up	114	3.0%
AS - Pick Up Stray	97	2.6%
Finance - Property Tax Account Inquiry	94	2.5%
CBS Inspection - Electrical	86	2.3%
Roads - Backlane Maintenance	77	2.0%
WRS - Waste - Residential	77	2.0%
Roads - Dead Animal Pick-Up	73	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	71	1.9%
CBS Inspection - Residential Improvement Project - RIP	66	1.7%
WATS - Sewer Maintenance	65	1.7%
Bylaw - Material on Public Property	64	1.7%
CN - Subsidized Programs - Fair Entry	63	1.7%
311 Contact Us	62	1.6%
AS - Lost and Found Animal	62	1.6%
WRS - Recycling - Blue Cart	58	1.5%
CT - Employee Conduct	57	1.5%
Total Top 20 SR Types	1,838	48.5%
Total Other SRs	1,950	51.5%
Total SRs for Ward	3,788	100.0%