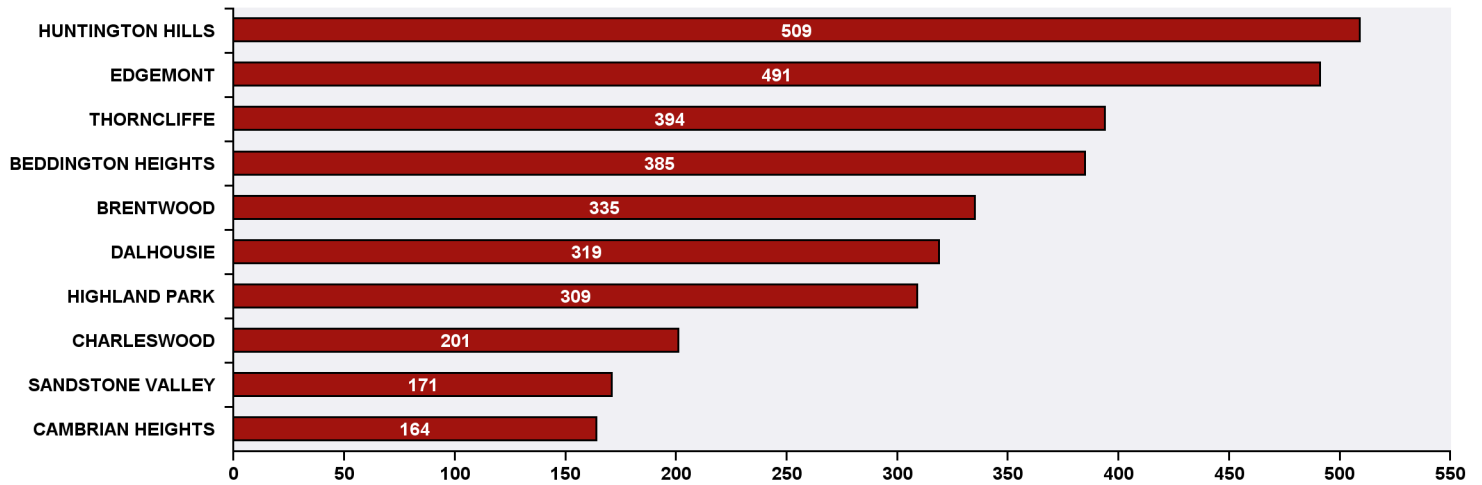


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	288	6.8%
Roads - Roadway Maintenance	221	5.2%
Finance - ONLINE TIPP Agreement Request	206	4.8%
Parks - Tree Concern - WAM	202	4.7%
WRS - Cart Management	156	3.7%
Bylaw - Long Grass - Weeds Infraction	130	3.1%
WRS - Compost - Green Cart	120	2.8%
Finance - TIPP Agreement Request	108	2.5%
WRS - Waste - Residential	105	2.5%
AS - Pick Up Stray	85	2.0%
WATS - Sewage Back-up	78	1.8%
CBS Inspection - Electrical	75	1.8%
CBS Inspection - Residential Improvement Project - RIP	74	1.7%
Roads - Dead Animal Pick-Up	72	1.7%
WRS - Recycling - Blue Cart	68	1.6%
CT - Employee Conduct	63	1.5%
311 Contact Us	61	1.4%
CN - Subsidized Programs - Fair Entry	61	1.4%
Roads - Backlane Maintenance	56	1.3%
Bylaw - Material on Public Property	53	1.2%
<b>Total Top 20 SR Types</b>	<b>2,282</b>	<b>53.6%</b>
<b>Total Other SRs</b>	<b>1,979</b>	<b>46.4%</b>
<b>Total SRs for Ward</b>	<b>4,261</b>	<b>100.0%</b>