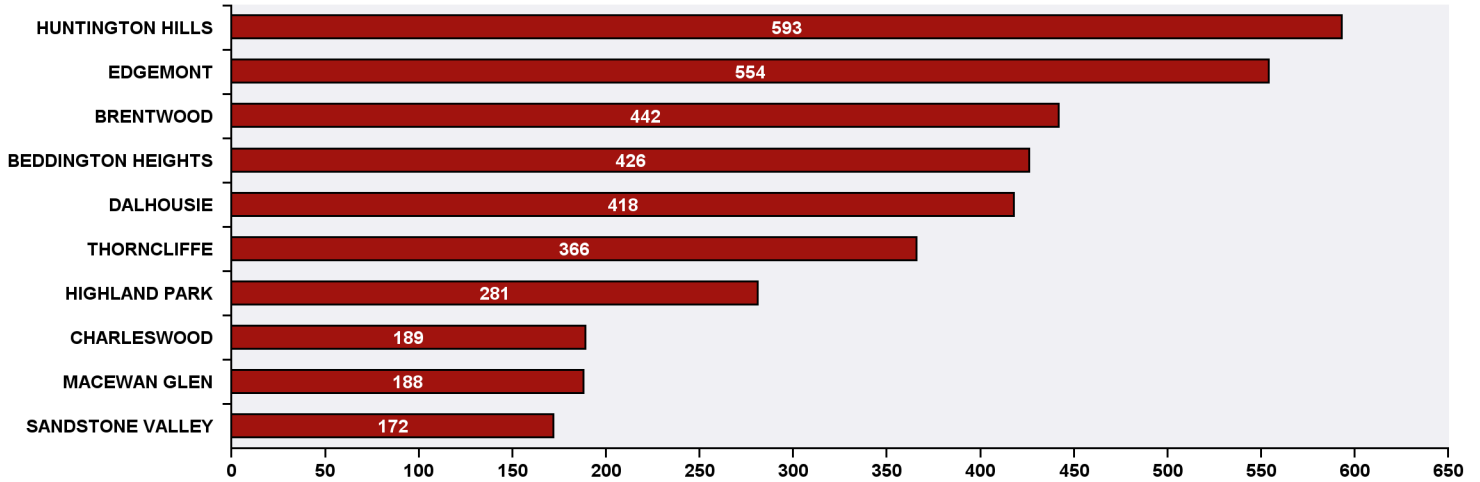


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	1,182	26.0%
Bylaw - Snow and Ice on Sidewalk	324	7.1%
WATS - Catch Basin Concerns	310	6.8%
Roads - Roadway Maintenance	164	3.6%
WRS - Cart Management	126	2.8%
WRS - Waste - Residential	115	2.5%
Finance - Property Tax Account Inquiry	112	2.5%
Roads - Streetlight Maintenance	102	2.2%
WATS - Sewage Back-up	93	2.0%
WRS - Recycling - Blue Cart	72	1.6%
Parks - Snow and Ice Concerns - WAM	65	1.4%
CBS Inspection - Electrical	62	1.4%
CT - Employee Conduct	60	1.3%
AS - Pick Up Stray	57	1.3%
Corporate - Graffiti Concerns	55	1.2%
CBS Inspection - Residential Improvement Project - RIP	49	1.1%
Finance - ONLINE TIPP Agreement Request	49	1.1%
Bylaw - Material on Public Property	48	1.1%
311 Contact Us	45	1.0%
CBS Inspection - Furnace Replacement	44	1.0%
Roads - Traffic or Pedestrian Light Repair	44	1.0%
<b>Total Top 20 SR Types</b>	<b>3,178</b>	<b>69.8%</b>
<b>Total Other SRs</b>	<b>1,373</b>	<b>30.2%</b>
<b>Total SRs for Ward</b>	<b>4,551</b>	<b>100.0%</b>