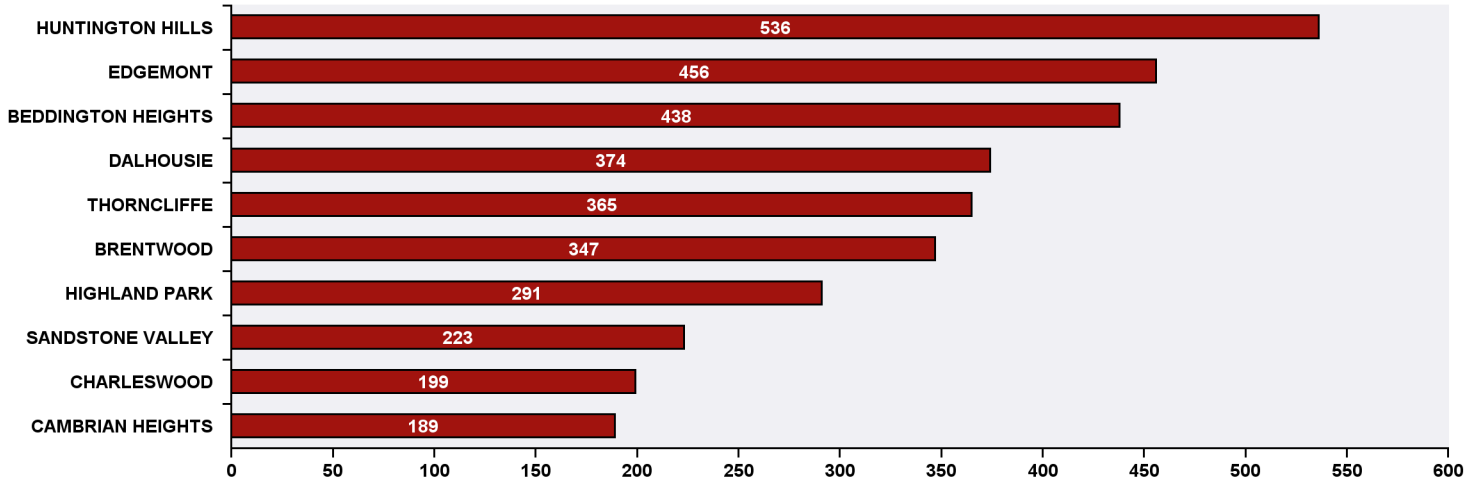




### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	207	4.7%
Roads - Roadway Maintenance	206	4.7%
WRS - Waste - Residential	199	4.5%
Parks - Tree Concern - WAM	185	4.2%
WRS - Compost - Green Cart	176	4.0%
Roads - Street Cleaning	134	3.0%
Finance - ONLINE TIPP Agreement Request	123	2.8%
Bylaw - Material on Public Property	105	2.4%
Finance - Property Tax Account Inquiry	95	2.2%
WRS - Recycling - Blue Cart	91	2.1%
AS - Pick Up Stray	86	1.9%
Corporate - Graffiti Concerns	82	1.9%
WATS - Sewage Back-up	81	1.8%
311 Contact Us	74	1.7%
Roads - Dead Animal Pick-Up	71	1.6%
CNS - Subsidized Programs - Fair Entry	68	1.5%
Roads - Backlane Maintenance	68	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	67	1.5%
CBS Inspection - Electrical	65	1.5%
Parks - Amenities - WAM	65	1.5%
<b>Total Top 20 SR Types</b>	<b>2,248</b>	<b>50.9%</b>
<b>Total Other SRs</b>	<b>2,170</b>	<b>49.1%</b>
<b>Total SRs for Ward</b>	<b>4,418</b>	<b>100.0%</b>