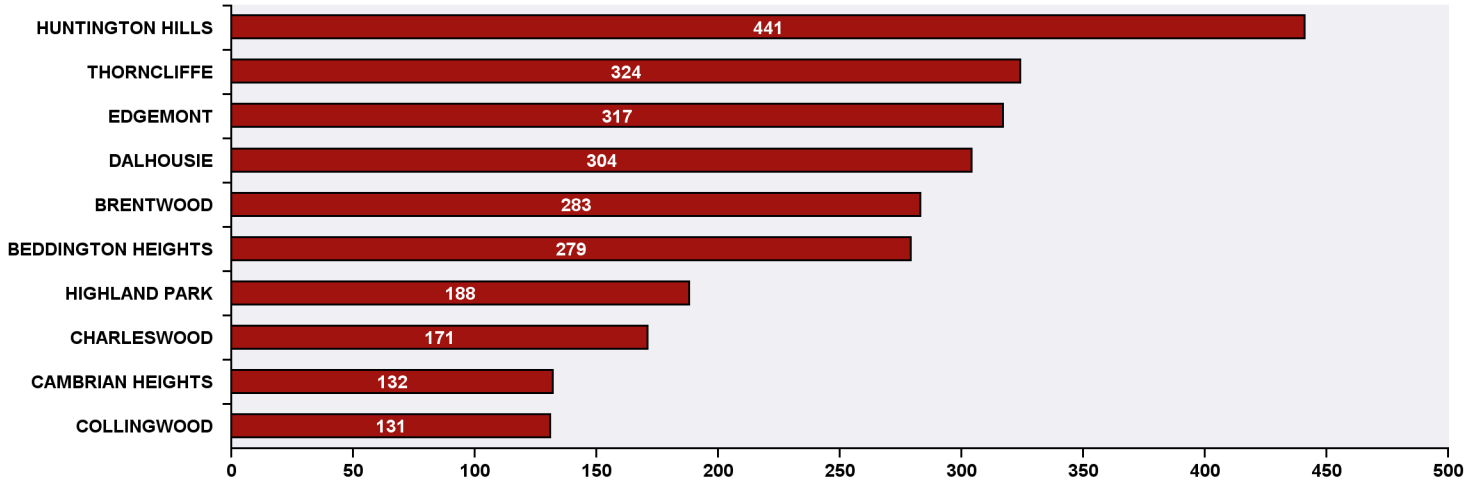


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	506	15.3%
WRS - Cart Management	132	4.0%
WATS - Sewage Back-up	129	3.9%
Roads - Streetlight Maintenance	114	3.5%
Finance - Property Tax Account Inquiry	91	2.8%
CBS Inspection - Residential Improvement Project - RIP	90	2.7%
Bylaw - Snow and Ice on Sidewalk	89	2.7%
WRS - Recycling - Blue Cart	78	2.4%
CBS Inspection - Electrical	76	2.3%
WRS - Waste - Residential	69	2.1%
Finance - ONLINE TIPP Agreement Request	67	2.0%
Roads - Snow and Ice Control	67	2.0%
WRS - Compost - Green Cart	66	2.0%
WATS - Sewer Maintenance	59	1.8%
CBS Inspection - Furnace Replacement	54	1.6%
CT - Employee Conduct	51	1.5%
AS - Pick Up Stray	43	1.3%
Roads - Dead Animal Pick-Up	42	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	39	1.2%
CBS Inspection - Gas	37	1.1%
CBS - RIM - Property Research	37	1.1%
CT - Bus Route or Bus Schedule	37	1.1%
Total Top 20 SR Types	1,973	59.8%
Total Other SRs	1,328	40.2%
Total SRs for Ward	3,301	100.0%