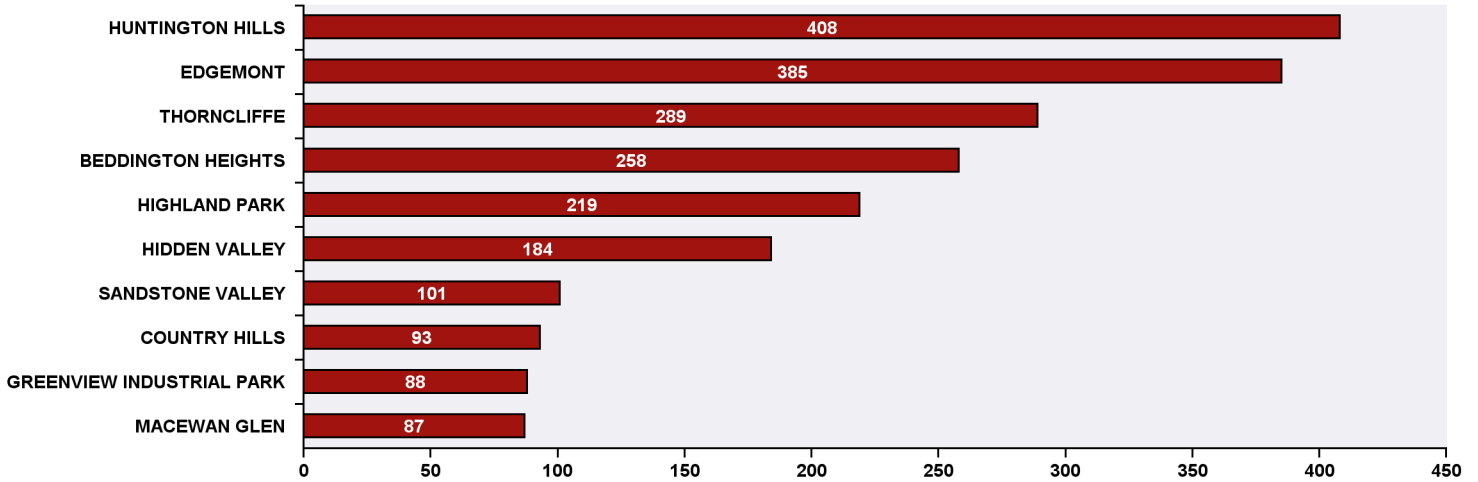


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	120	4.8%
City Clerk's - General Election 2017	119	4.8%
WRS - Waste - Residential	106	4.3%
WRS - Compost - Green Cart	96	3.9%
WATS - Sewage Back-up	81	3.3%
Roads - Streetlight Maintenance	72	2.9%
Finance - Property Tax Account Inquiry	71	2.9%
AS - Pick Up Stray	63	2.5%
CBS Inspection - Electrical	59	2.4%
WRS - Recycling - Blue Cart	59	2.4%
CBS Inspection - Furnace Replacement	52	2.1%
CNS - Subsidized Programs - Fair Entry	49	2.0%
CBS Inspection - Residential Improvement Project - RIP	47	1.9%
CT - Employee Conduct	46	1.9%
Finance - ONLINE TIPP Agreement Request	45	1.8%
Parks - Tree Concern - WAM	44	1.8%
WATS - Sewer Maintenance	40	1.6%
WATS - Water Consumption Appointment	37	1.5%
CBS Inspection - Gas	35	1.4%
Bylaw - Temporary Signs Infraction on City Property	33	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.3%
WRS - Commercial Collection Services	33	1.3%
Total Top 20 SR Types	1,340	54.0%
Total Other SRs	1,143	46.0%
Total SRs for Ward	2,483	100.0%