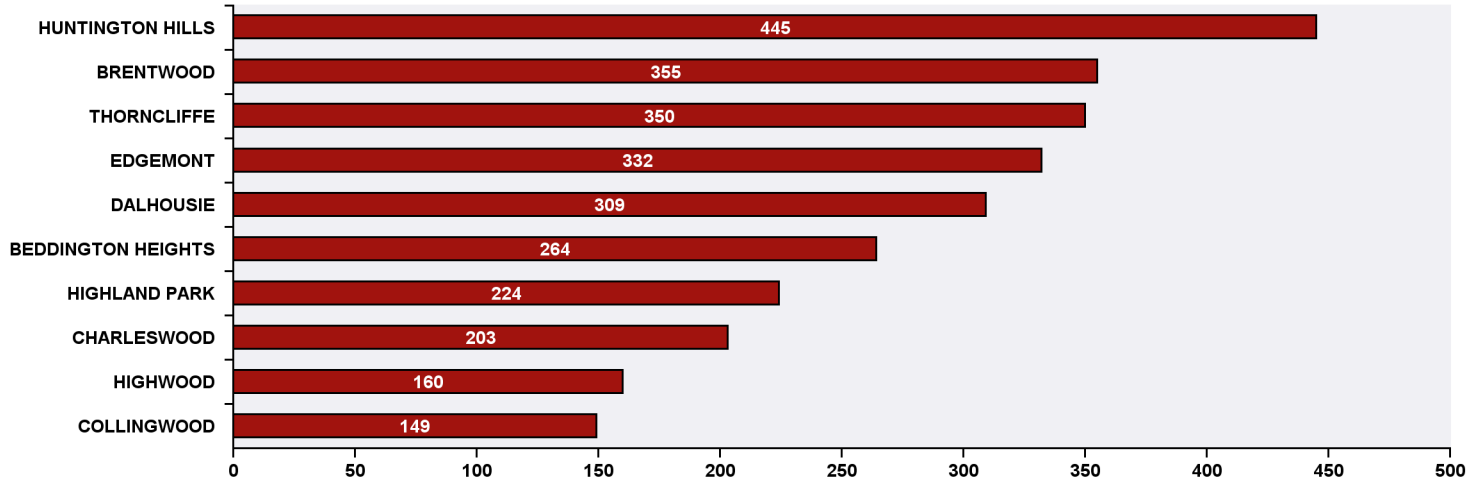




### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	171	4.7%
WRS - Compost - Green Cart	167	4.6%
WRS - Cart Management	142	3.9%
Roads - Backlane Maintenance	137	3.7%
WATS - Sewage Back-up	133	3.6%
Roads - Snow and Ice Control	105	2.9%
WRS - Waste - Residential	96	2.6%
Finance - Property Tax Account Inquiry	94	2.6%
CBS Inspection - Residential Improvement Project - RIP	81	2.2%
Parks - Tree Concern - WAM	81	2.2%
Roads - Dead Animal Pick-Up	78	2.1%
WRS - Recycling - Blue Cart	76	2.1%
CBS Inspection - Electrical	74	2.0%
CT - Employee Conduct	73	2.0%
City Clerk's - Olympic VOTE 2018	71	1.9%
WATS - Sewer Maintenance	70	1.9%
AS - Pick Up Stray	69	1.9%
CBS Inspection - Furnace Replacement	64	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	59	1.6%
Bylaw - Material on Public Property	55	1.5%
<b>Total Top 20 SR Types</b>	<b>1,896</b>	<b>51.8%</b>
<b>Total Other SRs</b>	<b>1,762</b>	<b>48.2%</b>
<b>Total SRs for Ward</b>	<b>3,658</b>	<b>100.0%</b>