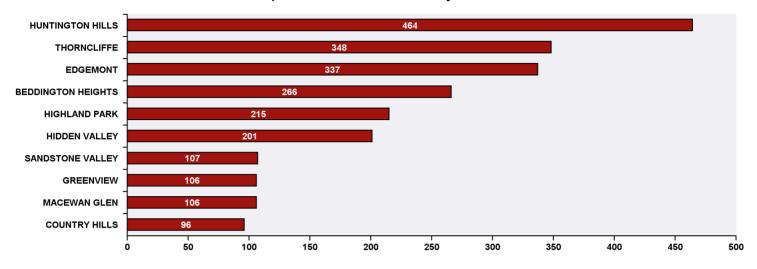
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2017

Top 10 Communities in Ward 4 by SR Volume



| Top 20 SR Types by Volume                              | SR Count | % of Total Ward |
|--|----------|-----------------|
| WRS - Waste - Residential                              | 167      | 6.7%            |
| WRS - Recycling - Blue Cart                            | 117      | 4.7%            |
| WRS - Cart Management                                  | 110      | 4.4%            |
| AS - Pick Up Stray                                     | 86       | 3.4%            |
| CBS Inspection - Electrical                            | 76       | 3.0%            |
| Parks - Tree Concern - WAM                             | 72       | 2.9%            |
| WATS - Sewage Back-up                                  | 72       | 2.9%            |
| WRS - Compost - Green Cart                             | 67       | 2.7%            |
| Finance - Property Tax Account Inquiry                 | 57       | 2.3%            |
| Roads - Dead Animal Pick-Up                            | 55       | 2.2%            |
| CNS - Subsidized Programs - Fair Entry                 | 54       | 2.2%            |
| CBS Inspection - Residential Improvement Project - RIP | 48       | 1.9%            |
| CBS Inspection - Furnace Replacement                   | 46       | 1.8%            |
| Roads - Streetlight Maintenance                        | 46       | 1.8%            |
| CT - Employee Conduct                                  | 44       | 1.8%            |
| Bylaw - Material on Public Property                    | 38       | 1.5%            |
| WRS - Green Cart Rollout                               | 37       | 1.5%            |
| Roads - Sidewalk - Curb and Gutter Repair              | 36       | 1.4%            |
| CBS Inspection - Gas                                   | 33       | 1.3%            |
| 311 Contact Us   | 32       | 1.3%            |
| WRS - Commercial Collection Services                   | 32       | 1.3%            |
| Total Top 20 SR Types                                  | 1,325    | 52.9%           |
| Total Other SRs  | 1,182    | 47.1%           |
| Total SRs for Ward                                     | 2,507    | 100.0%          |