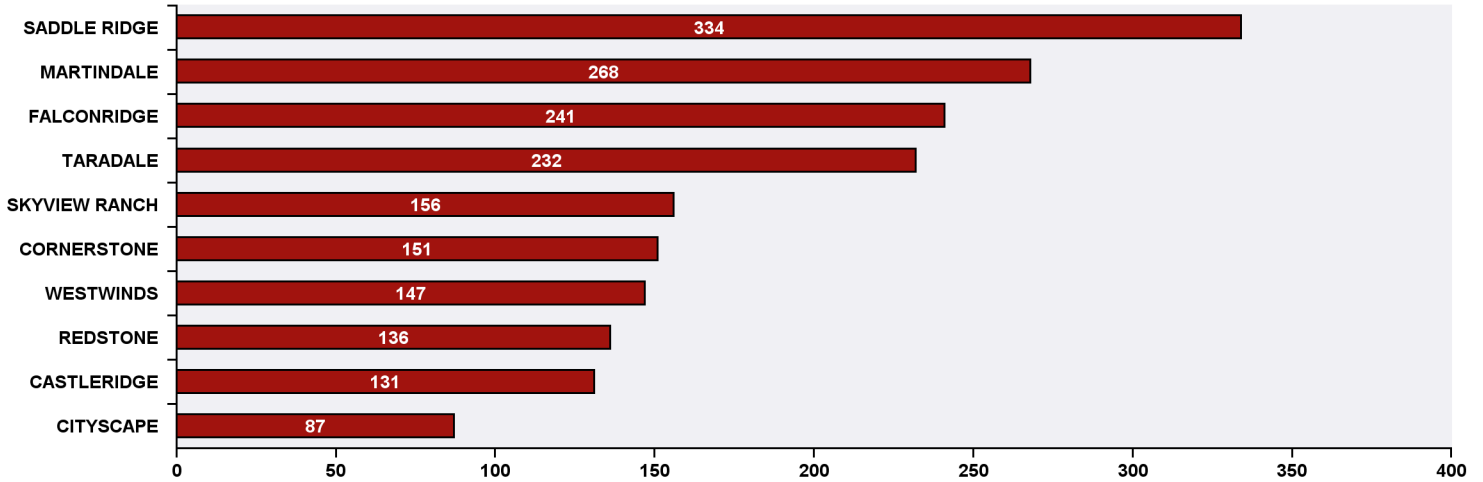


## Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	121	5.5%
CBS Inspection - Commercial or Multi-Family	92	4.2%
WRS - Cart Management	91	4.1%
Finance - Property Tax Account Inquiry	90	4.1%
WRS - New Service - Carts	87	4.0%
CBS Inspection - Electrical	77	3.5%
WRS - Waste - Residential	76	3.5%
Bylaw - Material on Public Property	62	2.8%
Roads - Signs - Missing - Damaged	62	2.8%
CBS Inspection - Plumbing	60	2.7%
WRS - Recycling - Blue Cart	55	2.5%
Finance - TIPP Agreement Request	50	2.3%
Roads - Street Cleaning	42	1.9%
WATR - Industrial Monitoring Inquiry	37	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	35	1.6%
CT - Employee Conduct	34	1.5%
WATS - Catch Basin Concerns	33	1.5%
Roads - Debris on Backlane	32	1.5%
311 Contact Us	31	1.4%
CBS Inspection - Gas	31	1.4%
<b>Total Top 20 SR Types</b>	<b>1,198</b>	<b>54.5%</b>
<b>Total Other SRs</b>	<b>1,001</b>	<b>45.5%</b>
<b>Total SRs for Ward</b>	<b>2,199</b>	<b>100.0%</b>