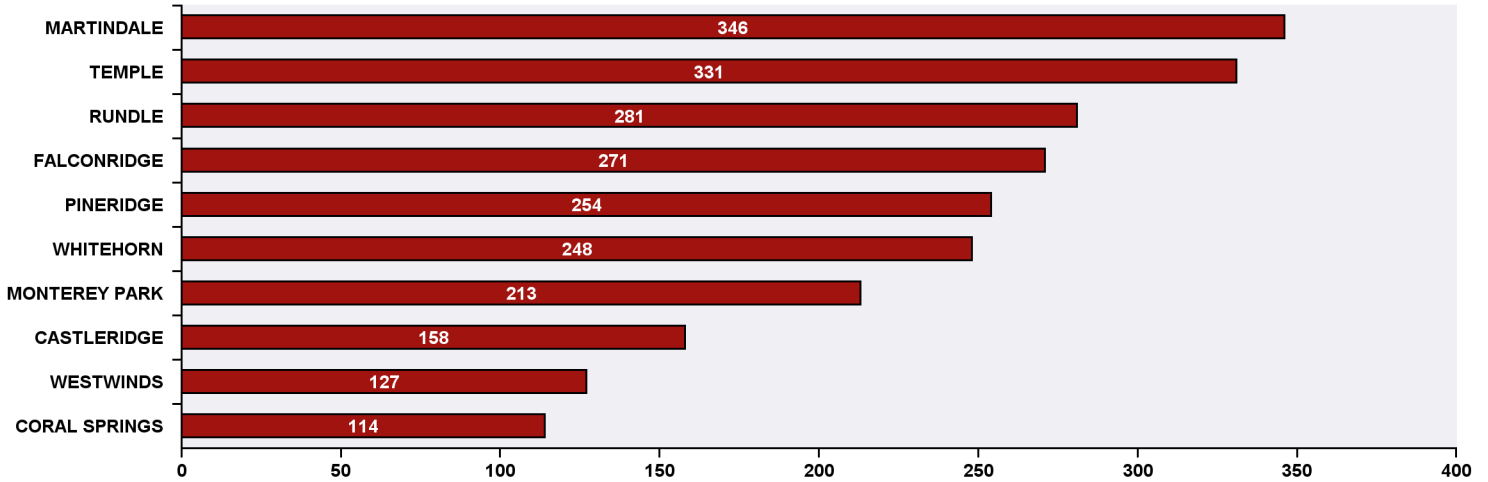


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	122	4.5%
WRS - Waste - Residential	122	4.5%
Finance - Property Tax Account Inquiry	111	4.0%
Bylaw - Long Grass - Weeds Infraction	90	3.3%
Bylaw - Material on Public Property	84	3.1%
Roads - Dead Animal Pick-Up	83	3.0%
Roads - Debris on Backlane/Sidewalk/BV	75	2.7%
WRS - Green Cart Rollout	73	2.7%
WRS - Recycling - Blue Cart	68	2.5%
CNS - Subsidized Programs - Fair Entry	61	2.2%
CBS Inspection - Electrical	59	2.2%
Parks - Tree Concern - WAM	51	1.9%
CFD - Inspection - Business Licence - FHB	49	1.8%
AS - Animal at Large	44	1.6%
AS - Lost and Found Animal	42	1.5%
CBS Inspection - Residential Improvement Project - RIP	41	1.5%
Roads - Roadway Maintenance	39	1.4%
Roads - Signs - Lane Designation at Traffic Signal	37	1.3%
CBS Inspection - Commercial or Multi-Family	36	1.3%
CBS Inspection - Gas	36	1.3%
Roads - Sidewalk - Curb and Gutter Repair	36	1.3%
Total Top 20 SR Types	1,359	49.6%
Total Other SRs	1,382	50.4%
Total SRs for Ward	2,741	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.