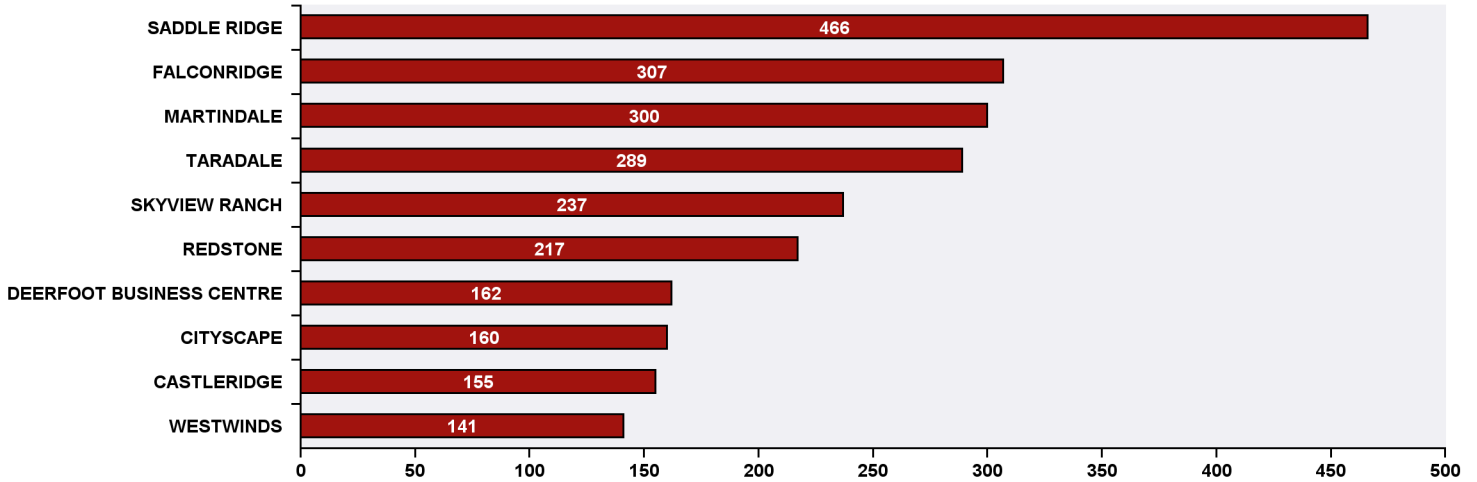


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	180	6.6%
Bylaw - Material on Public Property	114	4.2%
CBS Inspection - Commercial or Multi-Family	108	3.9%
WRS - Cart Management	105	3.8%
Finance - TIPP Agreement Request	103	3.8%
CBS Inspection - Electrical	96	3.5%
CBS Inspection - Residential Improvement Project - RIP	88	3.2%
CBS Inspection - Plumbing	83	3.0%
Roads - Dead Animal Pick-Up	72	2.6%
Bylaw - Long Grass - Weeds Infraction	64	2.3%
WRS - New Service - Carts	61	2.2%
WRS - Recycling - Blue Cart	56	2.0%
Finance - ONLINE TIPP Agreement Request	54	2.0%
WRS - Waste - Residential	45	1.6%
Roads - Roadway Maintenance	42	1.5%
WATS - Water Consumption Appointment	42	1.5%
CBS Inspection - Gas	41	1.5%
CN - Subsidized Programs - Fair Entry	39	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	38	1.4%
WRS - Compost - Green Cart	38	1.4%
Total Top 20 SR Types	1,469	53.6%
Total Other SRs	1,274	46.4%
Total SRs for Ward	2,743	100.0%