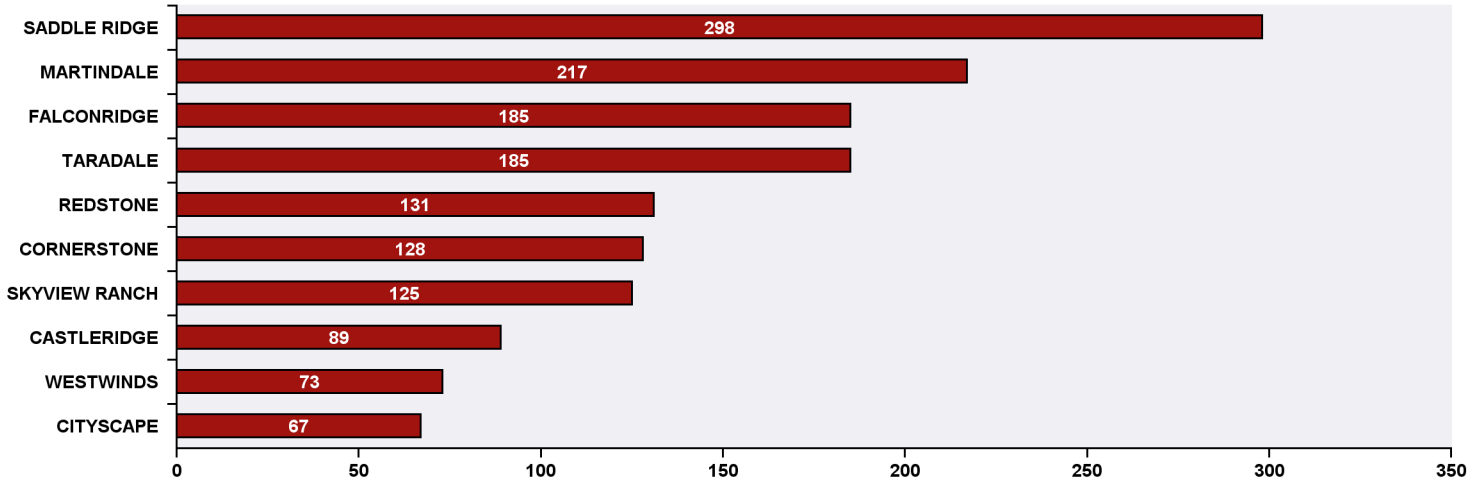


### Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	119	7.1%
WRS - New Service - Carts	102	6.1%
WRS - Cart Management	87	5.2%
Roads - Snow and Ice Control	73	4.4%
WRS - Waste - Residential	72	4.3%
Finance - TIPP Agreement Request	68	4.1%
CBS Inspection - Electrical	65	3.9%
CBS Inspection - Commercial or Multi-Family	62	3.7%
CBS Inspection - Plumbing	61	3.7%
Finance - ONLINE TIPP Agreement Request	60	3.6%
WRS - Recycling - Blue Cart	54	3.2%
CBS Inspection - Residential Improvement Project - RIP	51	3.1%
WRS - Compost - Green Cart	29	1.7%
Bylaw - Snow and Ice on Sidewalk	28	1.7%
CBS Inspection - Gas	26	1.6%
Bylaw - Material on Public Property	25	1.5%
CBS Inspection - SCP - New Home	25	1.5%
CNS - Subsidized Programs - Fair Entry	25	1.5%
Roads - Dead Animal Pick-Up	24	1.4%
Roads - Traffic or Pedestrian Light Repair	22	1.3%
<b>Total Top 20 SR Types</b>	<b>1,078</b>	<b>64.6%</b>
<b>Total Other SRs</b>	<b>591</b>	<b>35.4%</b>
<b>Total SRs for Ward</b>	<b>1,669</b>	<b>100.0%</b>