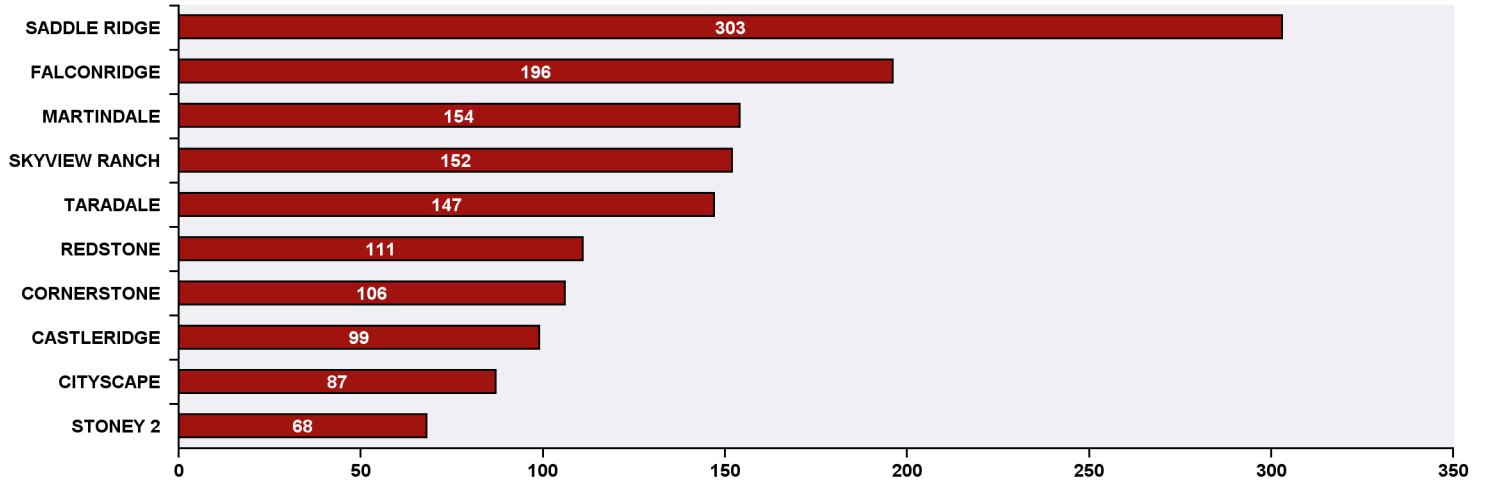


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	135	8.1%
CBS Inspection - Commercial or Multi-Family	94	5.6%
Finance - Property Tax Account Inquiry	89	5.3%
Finance - ONLINE TIPP Agreement Request	68	4.1%
WRS - New Service - Carts	67	4.0%
WRS - Waste - Residential	67	4.0%
WRS - Cart Management	66	4.0%
CBS Inspection - Electrical	60	3.6%
Finance - TIPP Agreement Request	56	3.4%
CBS Inspection - Residential Improvement Project - RIP	52	3.1%
CBS Inspection - Plumbing	49	2.9%
WRS - Recycling - Blue Cart	43	2.6%
Roads - Snow and Ice Control	42	2.5%
CBS Inspection - Gas	39	2.3%
Roads - Traffic Signal Timing Inquiry	32	1.9%
Roads - Streetlight Maintenance	26	1.6%
CT - Employee Conduct	22	1.3%
Roads - Traffic or Pedestrian Light Repair	22	1.3%
CBS Inspection - Cancellation or Reschedule	18	1.1%
Parks - Snow and Ice Concerns - WAM	18	1.1%
Total Top 20 SR Types	1,065	63.8%
Total Other SRs	603	36.2%
Total SRs for Ward	1,668	100.0%