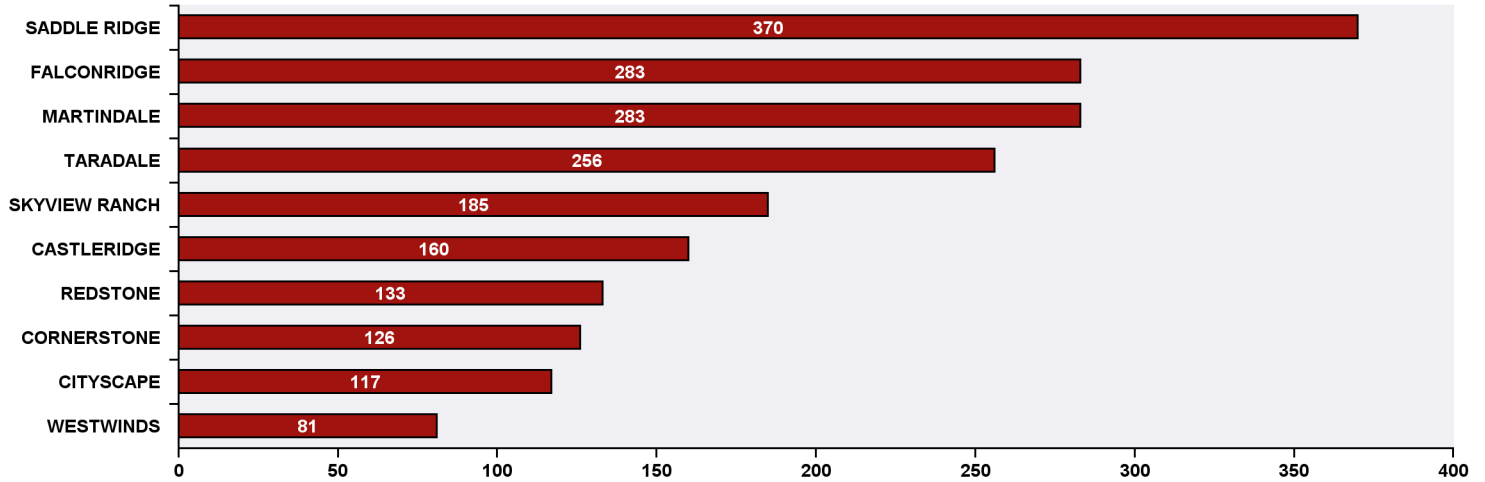


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	383	17.2%
Roads - Snow and Ice Control	362	16.2%
Finance - Property Tax Account Inquiry	90	4.0%
WRS - New Service - Carts	78	3.5%
CBS Inspection - Commercial or Multi-Family	75	3.4%
WRS - Waste - Residential	70	3.1%
WRS - Cart Management	68	3.0%
CBS Inspection - Electrical	55	2.5%
CBS Inspection - Plumbing	51	2.3%
WRS - Recycling - Blue Cart	44	2.0%
Finance - TIPP Agreement Request	43	1.9%
CBS Inspection - Residential Improvement Project - RIP	33	1.5%
Roads - Roadway Maintenance	33	1.5%
CNS - Subsidized Programs - Fair Entry	31	1.4%
Parks - Snow and Ice Concerns - WAM	29	1.3%
CBS Inspection - Gas	28	1.3%
Finance - ONLINE TIPP Agreement Request	28	1.3%
CBS Inspection - Heating & Ventilation	26	1.2%
CT - Snow and Ice Control	23	1.0%
CT - Employee Conduct	22	1.0%
Total Top 20 SR Types	1,572	70.4%
Total Other SRs	660	29.6%
Total SRs for Ward	2,232	100.0%