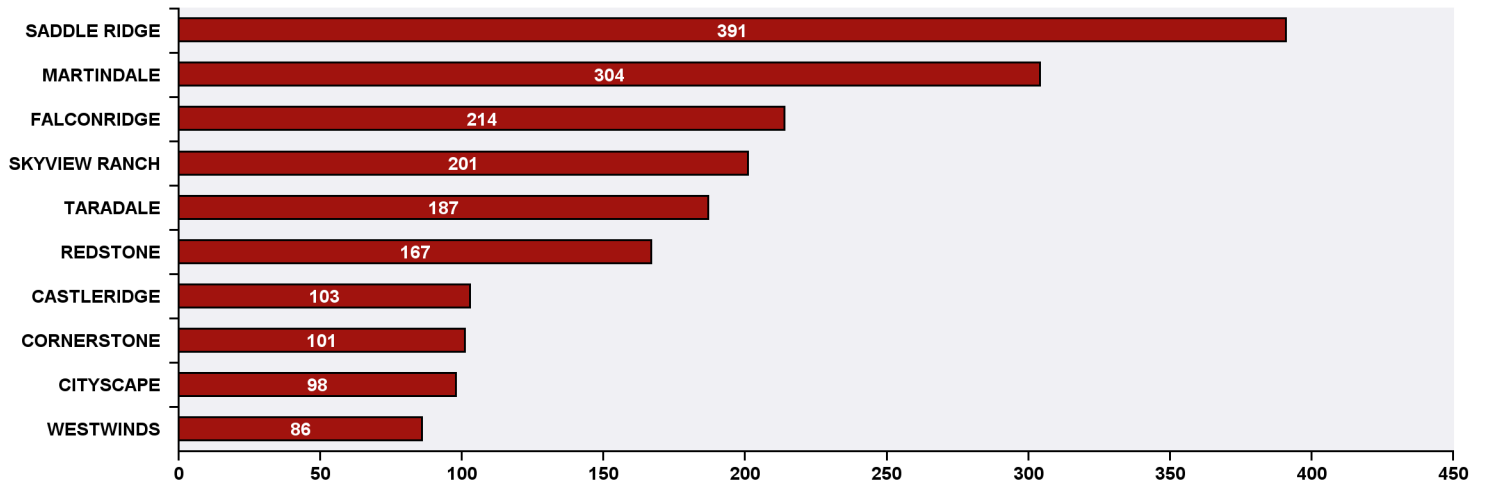




Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	287	13.8%
Bylaw - Snow and Ice on Sidewalk	214	10.3%
WRS - Cart Management	132	6.3%
Finance - Property Tax Account Inquiry	125	6.0%
CBS Inspection - Commercial or Multi-Family	69	3.3%
WRS - Waste - Residential	63	3.0%
CBS Inspection - Electrical	60	2.9%
CBS Inspection - Residential Improvement Project - RIP	50	2.4%
WRS - New Service - Carts	47	2.3%
WRS - Recycling - Blue Cart	46	2.2%
CBS Inspection - Plumbing	42	2.0%
CBS Inspection - Heating & Ventilation	40	1.9%
WRS - Compost - Green Cart	39	1.9%
Finance - TIPP Agreement Request	36	1.7%
CT - Employee Conduct	33	1.6%
Roads - Streetlight Maintenance	33	1.6%
Roads - Traffic or Pedestrian Light Repair	33	1.6%
CBS Inspection - Cancellation or Reschedule	32	1.5%
CT - Bus Route or Bus Schedule	29	1.4%
Parks - Snow and Ice Concerns - WAM	29	1.4%
Total Top 20 SR Types	1,439	69.0%
Total Other SRs	647	31.0%
Total SRs for Ward	2,086	100.0%