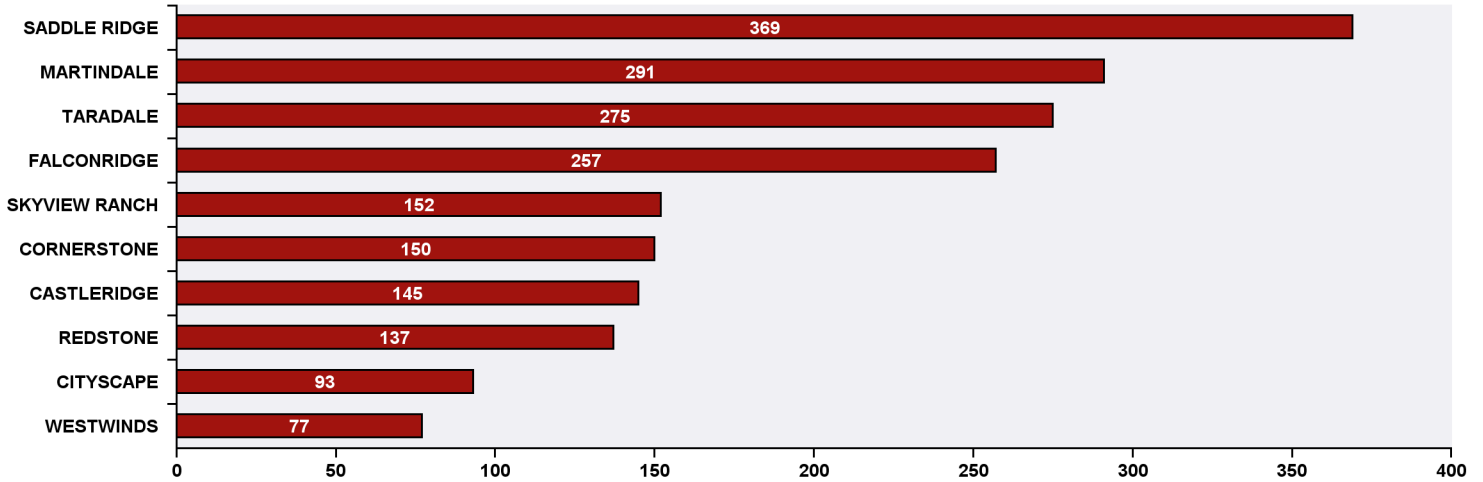




Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	193	8.9%
Bylaw - Snow and Ice on Sidewalk	176	8.1%
Finance - Property Tax Account Inquiry	144	6.6%
WRS - Waste - Residential	111	5.1%
Finance - TIPP Agreement Request	102	4.7%
WRS - Cart Management	100	4.6%
WRS - New Service - Carts	74	3.4%
CBS Inspection - Commercial or Multi-Family	71	3.3%
Finance - ONLINE TIPP Agreement Request	66	3.0%
CBS Inspection - Electrical	60	2.8%
WRS - Recycling - Blue Cart	52	2.4%
CBS Inspection - Plumbing	48	2.2%
CBS Inspection - Residential Improvement Project - RIP	34	1.6%
CNS - Subsidized Programs - Fair Entry	31	1.4%
CT - Employee Conduct	28	1.3%
Roads - Traffic or Pedestrian Light Repair	25	1.2%
CBS Inspection - SCP - New Home	24	1.1%
WRS - Compost - Green Cart	24	1.1%
CBS Inspection - Gas	22	1.0%
WATS - Water Consumption Appointment	21	1.0%
Total Top 20 SR Types	1,406	64.8%
Total Other SRs	764	35.2%
Total SRs for Ward	2,170	100.0%