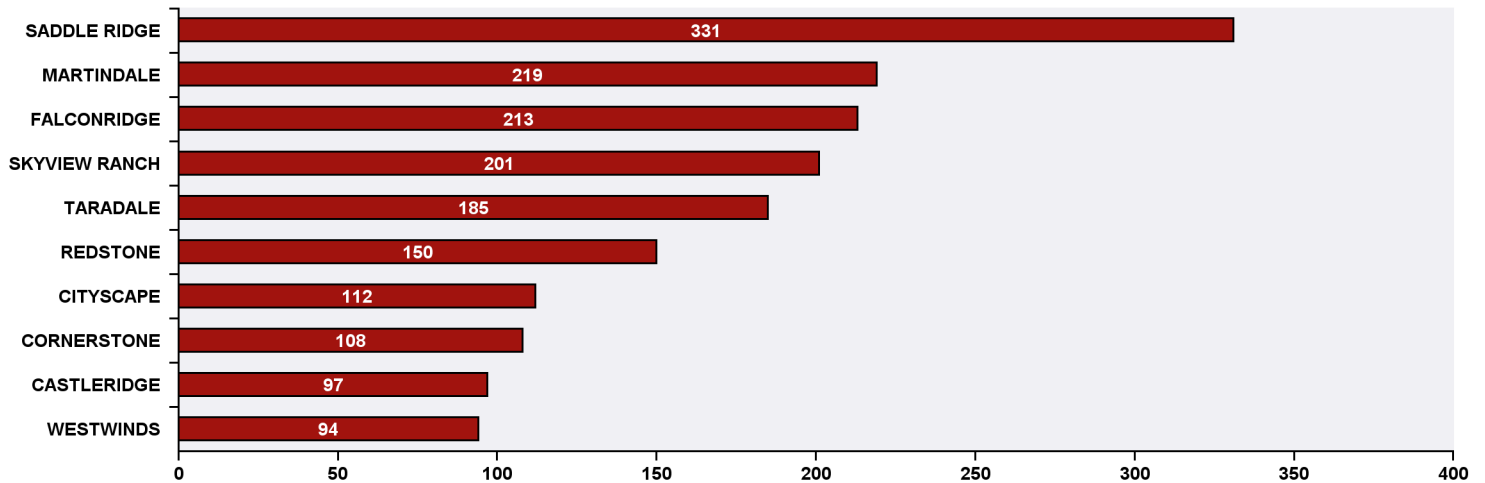




Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	147	7.6%
WRS - Cart Management	122	6.3%
Bylaw - Snow and Ice on Sidewalk	110	5.7%
Finance - TIPP Agreement Request	85	4.4%
WRS - Waste - Residential	78	4.0%
CBS Inspection - Commercial or Multi-Family	75	3.9%
CBS Inspection - Electrical	70	3.6%
WRS - New Service - Carts	58	3.0%
CBS Inspection - Residential Improvement Project - RIP	57	2.9%
CBS Inspection - Plumbing	53	2.7%
Finance - ONLINE TIPP Agreement Request	49	2.5%
Roads - Streetlight Maintenance	49	2.5%
WRS - Compost - Green Cart	47	2.4%
WRS - Recycling - Blue Cart	44	2.3%
Roads - Traffic or Pedestrian Light Repair	36	1.9%
CBS Inspection - Gas	33	1.7%
CBS Inspection - SCP - New Home	32	1.7%
AS - Animal at Large	29	1.5%
CT - Employee Conduct	28	1.4%
CT - Bus Route or Bus Schedule	26	1.3%
Total Top 20 SR Types	1,228	63.5%
Total Other SRs	705	36.5%
Total SRs for Ward	1,933	100.0%