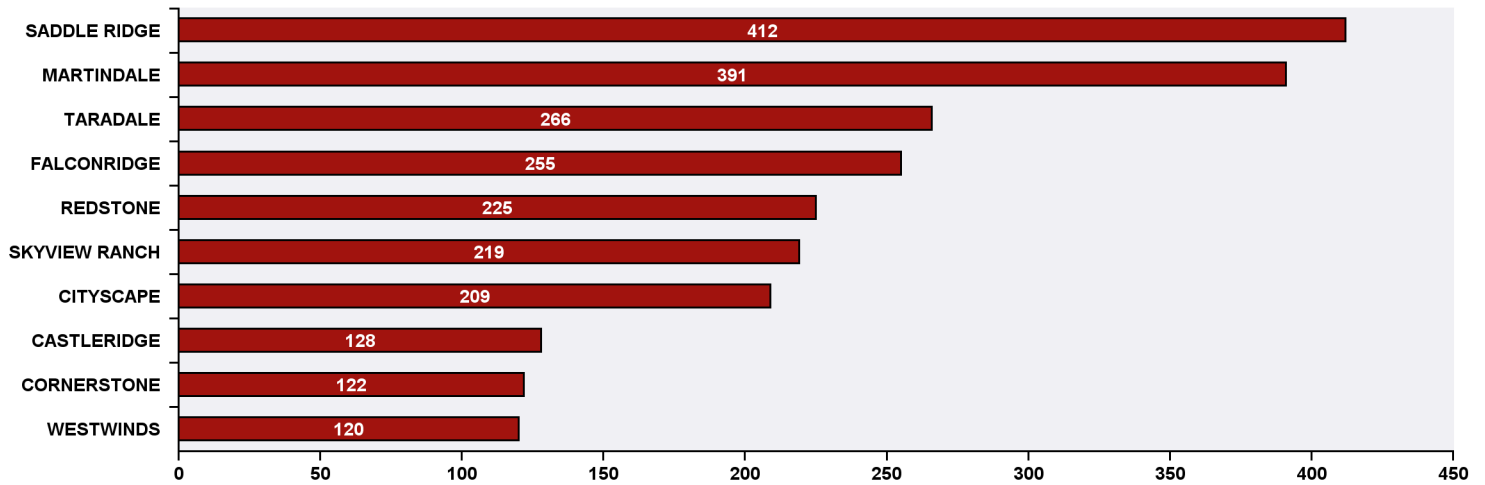


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	160	6.0%
Bylaw - Long Grass - Weeds Infraction	145	5.4%
CBS Inspection - Electrical	96	3.6%
WRS - Cart Management	95	3.5%
CBS Inspection - Residential Improvement Project - RIP	88	3.3%
CBS Inspection - Commercial or Multi-Family	85	3.2%
Roads - Roadway Maintenance	77	2.9%
WATS - Water Consumption Appointment	74	2.8%
CBS Inspection - Plumbing	65	2.4%
Roads - Dead Animal Pick-Up	65	2.4%
Bylaw - Material on Public Property	63	2.4%
Finance - TIPP Agreement Request	59	2.2%
WRS - Waste - Residential	57	2.1%
WRS - Recycling - Blue Cart	49	1.8%
Roads - Debris on Backlane	46	1.7%
WRS - New Service - Carts	45	1.7%
CBS Inspection - Heating & Ventilation	41	1.5%
311 Contact Us	39	1.5%
AS - Lost and Found Animal	35	1.3%
WRS - Compost - Green Cart	34	1.3%
Total Top 20 SR Types	1,418	53.0%
Total Other SRs	1,259	47.0%
Total SRs for Ward	2,677	100.0%