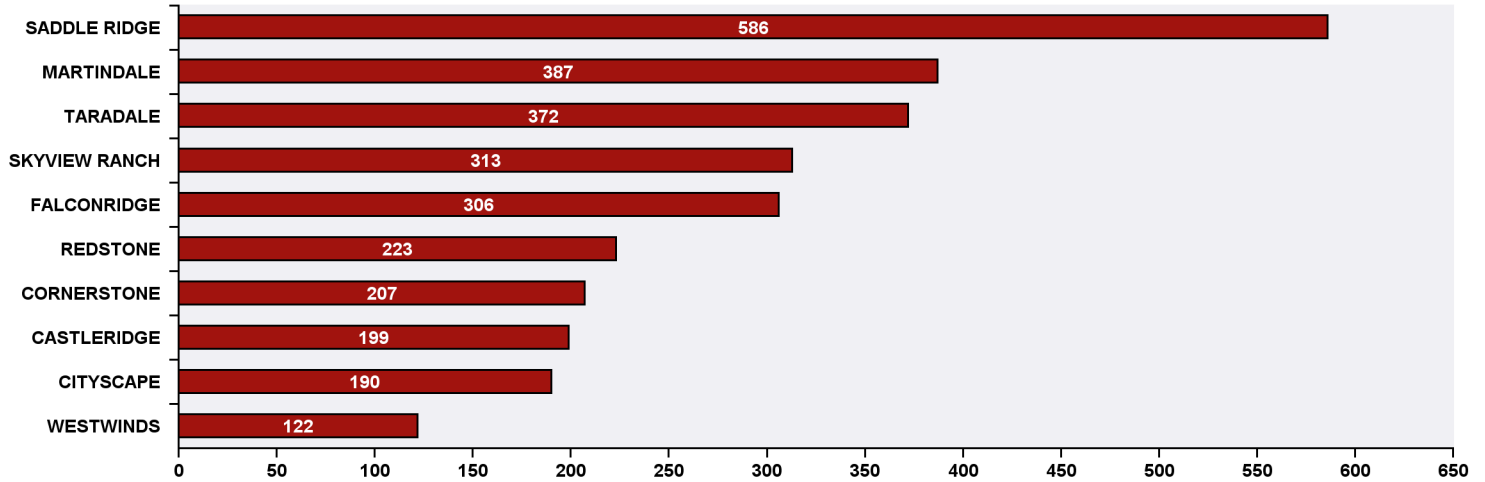


## Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	312	9.6%
Finance - TIPP Agreement Request	291	8.9%
Finance - ONLINE TIPP Agreement Request	184	5.7%
CBS Inspection - Electrical	105	3.2%
WRS - Cart Management	97	3.0%
CBS Inspection - Commercial or Multi-Family	96	2.9%
Roads - Roadway Maintenance	93	2.9%
Bylaw - Long Grass - Weeds Infraction	85	2.6%
CBS Inspection - Residential Improvement Project - RIP	82	2.5%
WRS - Waste - Residential	77	2.4%
WRS - New Service - Carts	75	2.3%
CBS Inspection - Plumbing	66	2.0%
Parks - Tree Concern - WAM	62	1.9%
WRS - Compost - Green Cart	54	1.7%
WRS - Recycling - Blue Cart	51	1.6%
Bylaw - Material on Public Property	50	1.5%
CN - Subsidized Programs - Fair Entry	41	1.3%
311 Contact Us	40	1.2%
WATS - Catch Basin Concerns	40	1.2%
Roads - Debris on Backlane	39	1.2%
<b>Total Top 20 SR Types</b>	<b>1,940</b>	<b>59.6%</b>
<b>Total Other SRs</b>	<b>1,316</b>	<b>40.4%</b>
<b>Total SRs for Ward</b>	<b>3,256</b>	<b>100.0%</b>