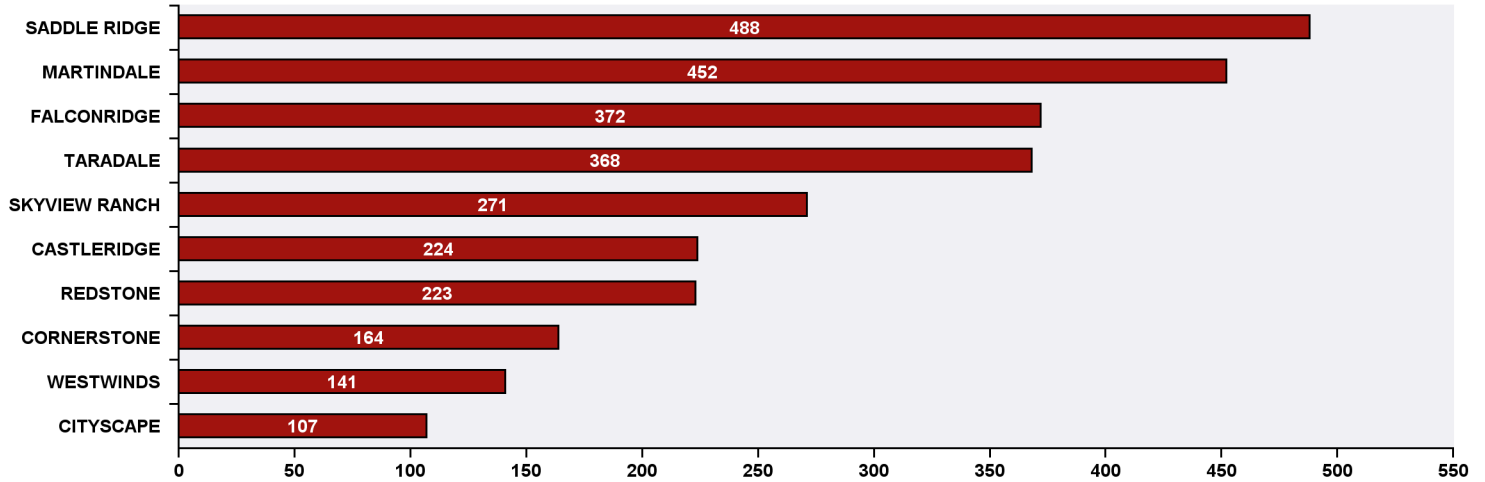


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	684	21.6%
Bylaw - Snow and Ice on Sidewalk	327	10.3%
WATS - Catch Basin Concerns	202	6.4%
Roads - Roadway Maintenance	176	5.6%
Finance - Property Tax Account Inquiry	121	3.8%
WRS - New Service - Carts	89	2.8%
WRS - Cart Management	79	2.5%
CBS Inspection - Commercial or Multi-Family	70	2.2%
WRS - Recycling - Blue Cart	63	2.0%
CBS Inspection - Plumbing	60	1.9%
CBS Inspection - Electrical	55	1.7%
WRS - Waste - Residential	55	1.7%
Finance - TIPP Agreement Request	43	1.4%
CBS Inspection - Residential Improvement Project - RIP	40	1.3%
WATR - Industrial Monitoring Inquiry	35	1.1%
Bylaw - Material on Public Property	33	1.0%
Finance - ONLINE TIPP Agreement Request	30	0.9%
Roads - Streetlight Maintenance	30	0.9%
WATS - Water Consumption Appointment	30	0.9%
CBS Inspection - Heating & Ventilation	29	0.9%
Roads - Signs - Missing - Damaged	29	0.9%
Total Top 20 SR Types	2,280	72.1%
Total Other SRs	882	27.9%
Total SRs for Ward	3,162	100.0%