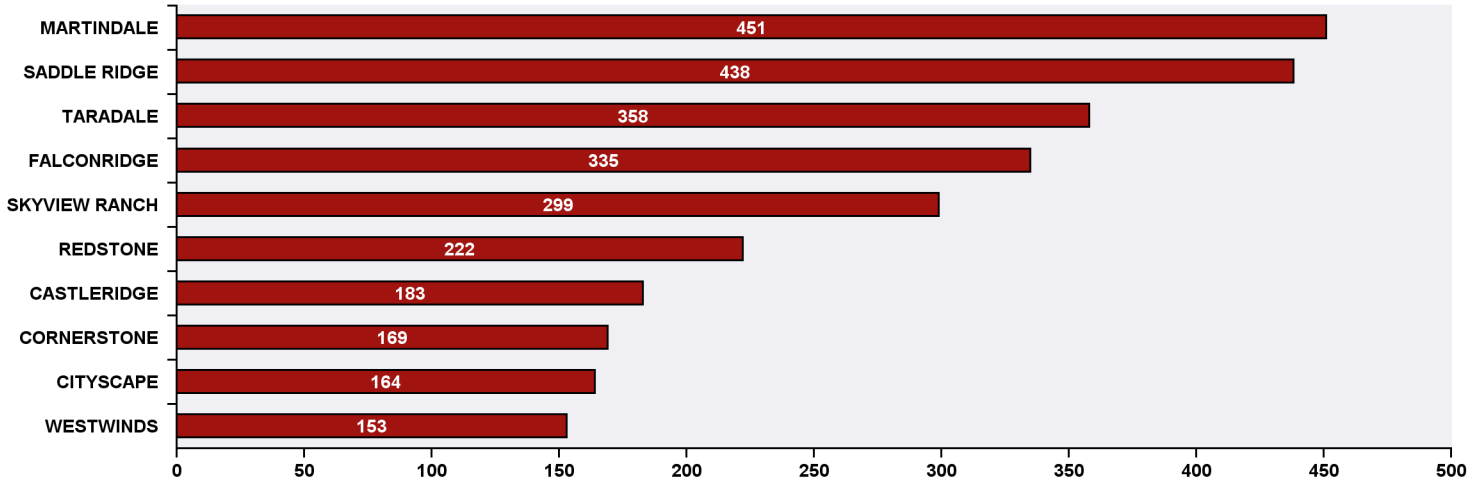


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	126	4.1%
WRS - Waste - Residential	126	4.1%
WRS - Cart Management	124	4.0%
WRS - New Service - Carts	119	3.9%
Finance - TIPP Agreement Request	110	3.6%
Roads - Roadway Maintenance	105	3.4%
Finance - ONLINE TIPP Agreement Request	102	3.3%
Bylaw - Temporary Signs Infraction on City Property	98	3.2%
CBS Inspection - Electrical	92	3.0%
CBS Inspection - Commercial or Multi-Family	86	2.8%
Bylaw - Material on Public Property	85	2.8%
CBS Inspection - Plumbing	84	2.7%
WRS - Recycling - Blue Cart	83	2.7%
WRS - Compost - Green Cart	62	2.0%
CBS Inspection - Residential Improvement Project - RIP	59	1.9%
Parks - Tree Concern - WAM	59	1.9%
Roads - Street Cleaning	55	1.8%
311 Contact Us	51	1.7%
Roads - Debris on Backlane	46	1.5%
WATS - Service and Main Valve Issues	39	1.3%
Total Top 20 SR Types	1,711	55.6%
Total Other SRs	1,364	44.4%
Total SRs for Ward	3,075	100.0%