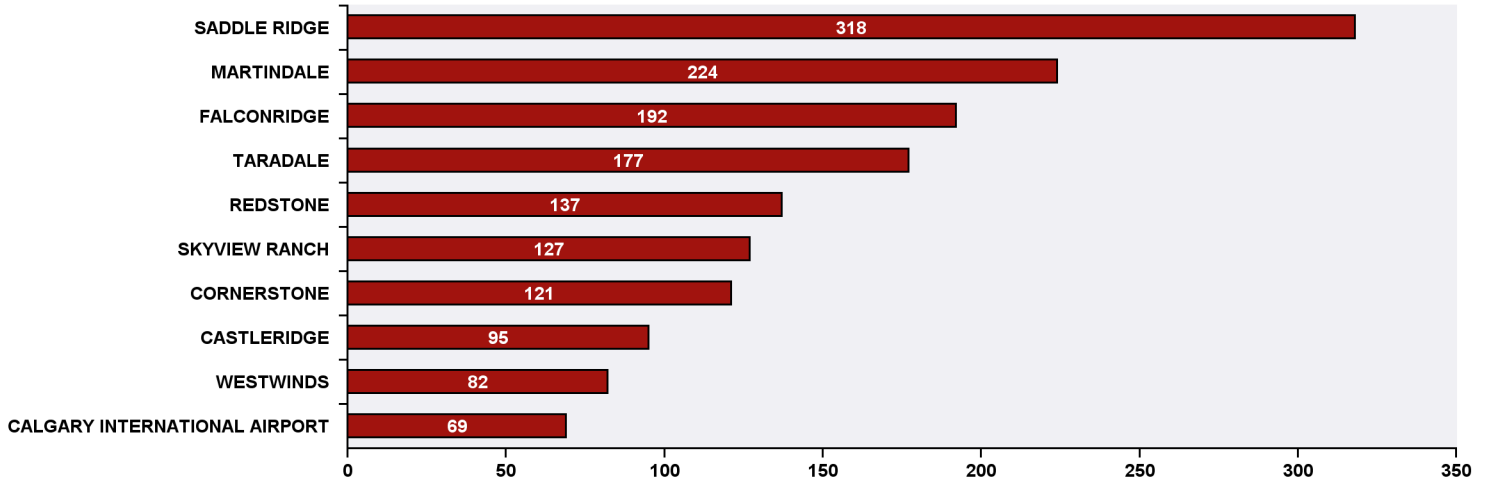




Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	142	6.9%
WRS - Waste - Residential	105	5.1%
CBS Inspection - Electrical	90	4.4%
WRS - Cart Management	90	4.4%
WRS - New Service - Carts	89	4.3%
Bylaw - Snow and Ice on Sidewalk	88	4.3%
Roads - Snow and Ice Control	74	3.6%
CBS Inspection - Commercial or Multi-Family	67	3.3%
Finance - TIPP Agreement Request	56	2.7%
CBS Inspection - Residential Improvement Project - RIP	55	2.7%
CBS Inspection - Plumbing	54	2.6%
Roads - Streetlight Maintenance	46	2.2%
WRS - Recycling - Blue Cart	44	2.1%
WRS - Compost - Green Cart	41	2.0%
Finance - ONLINE TIPP Agreement Request	37	1.8%
Roads - Signs - Missing - Damaged	33	1.6%
CBS Inspection - Gas	29	1.4%
WATS - Water Consumption Appointment	28	1.4%
CBS Inspection - SCP - New Home	26	1.3%
Roads - Debris on Backlane	26	1.3%
Total Top 20 SR Types	1,220	59.6%
Total Other SRs	828	40.4%
Total SRs for Ward	2,048	100.0%