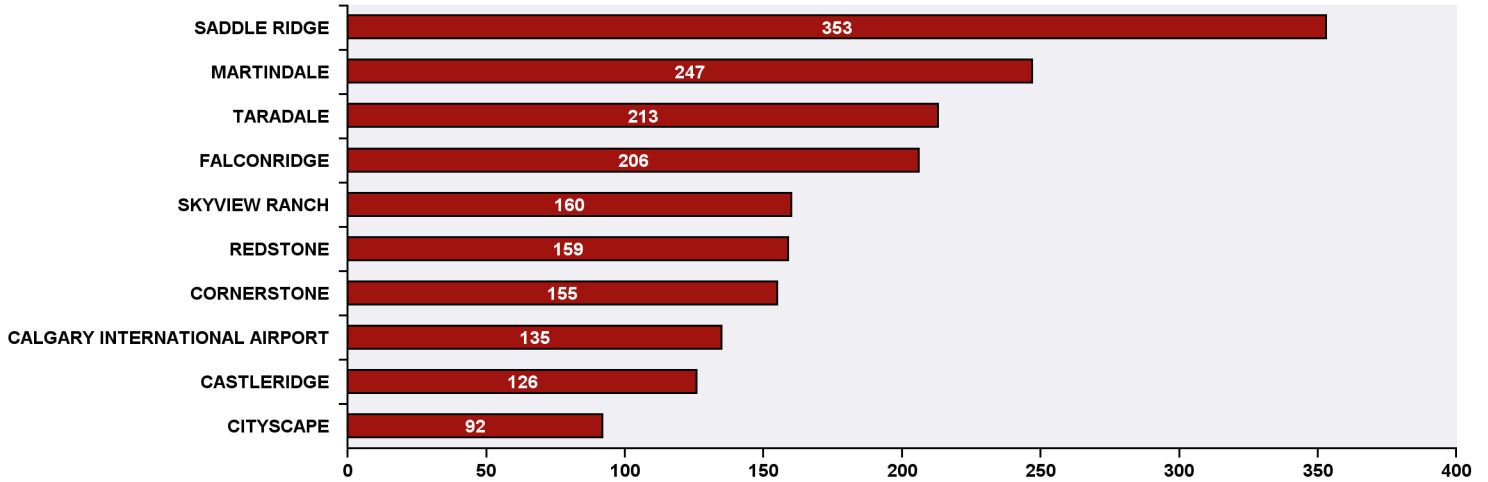


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	163	7.5%
City Clerk's - Olympic VOTE 2018	145	6.7%
CBS Inspection - Commercial or Multi-Family	103	4.7%
WRS - New Service - Carts	79	3.6%
Bylaw - Snow and Ice on Sidewalk	69	3.2%
CBS Inspection - Plumbing	67	3.1%
WRS - Waste - Residential	66	3.0%
WATR - Industrial Monitoring Inquiry	65	3.0%
Roads - Streetlight Maintenance	64	2.9%
CBS Inspection - Residential Improvement Project - RIP	63	2.9%
Finance - TIPP Agreement Request	63	2.9%
WRS - Cart Management	63	2.9%
CBS Inspection - Electrical	52	2.4%
Roads - Snow and Ice Control	52	2.4%
WRS - Recycling - Blue Cart	52	2.4%
Finance - ONLINE TIPP Agreement Request	41	1.9%
Roads - Traffic or Pedestrian Light Repair	37	1.7%
CBS Inspection - Heating & Ventilation	36	1.7%
CBS Inspection - SCP - New Home	35	1.6%
WRS - Compost - Green Cart	34	1.6%
Total Top 20 SR Types	1,349	62.1%
Total Other SRs	824	37.9%
Total SRs for Ward	2,173	100.0%