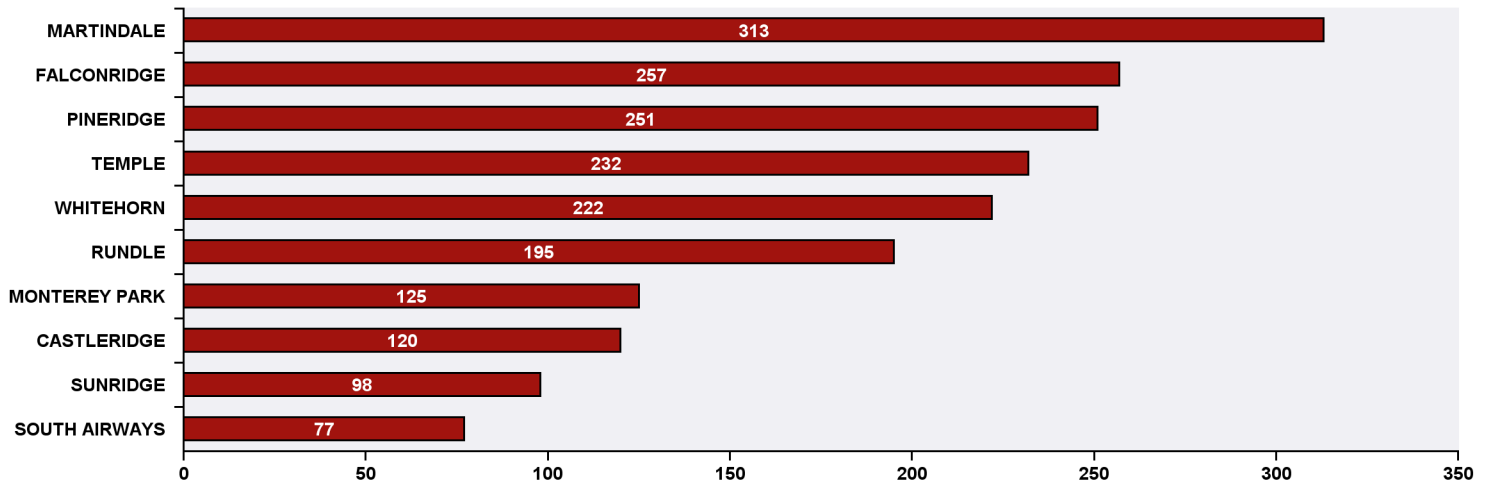


Top 10 Communities in Ward 5 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| WRS - Cart Management | 182 | 7.4% |
| City Clerk's - General Election 2017 | 164 | 6.7% |
| WRS - Waste - Residential | 147 | 6.0% |
| Finance - Property Tax Account Inquiry | 82 | 3.3% |
| WRS - Recycling - Blue Cart | 77 | 3.1% |
| Bylaw - Material on Public Property | 73 | 3.0% |
| CBS Inspection - Electrical | 60 | 2.4% |
| WATS - Water Consumption Appointment | 53 | 2.2% |
| CBS Inspection - Gas | 48 | 1.9% |
| WRS - Compost - Green Cart | 47 | 1.9% |
| CBS Inspection - Furnace Replacement | 45 | 1.8% |
| CBS Inspection - Residential Improvement Project - RIP | 44 | 1.8% |
| CFD - Inspection - Business Licence - FHB | 43 | 1.7% |
| WATS - Sewage Back-up | 43 | 1.7% |
| Roads - Debris on Street/Sidewalk/Boulevard | 42 | 1.7% |
| Bylaw - Temporary Signs Infraction on City Property | 41 | 1.7% |
| CBS Inspection - Commercial or Multi-Family | 40 | 1.6% |
| Roads - Traffic or Pedestrian Light Repair | 39 | 1.6% |
| AS - Animal at Large | 37 | 1.5% |
| WRS - New Service - Carts | 36 | 1.5% |
| Total Top 20 SR Types | 1,343 | 54.5% |
| Total Other SRs | 1,121 | 45.5% |
| Total SRs for Ward | 2,464 | 100.0% |