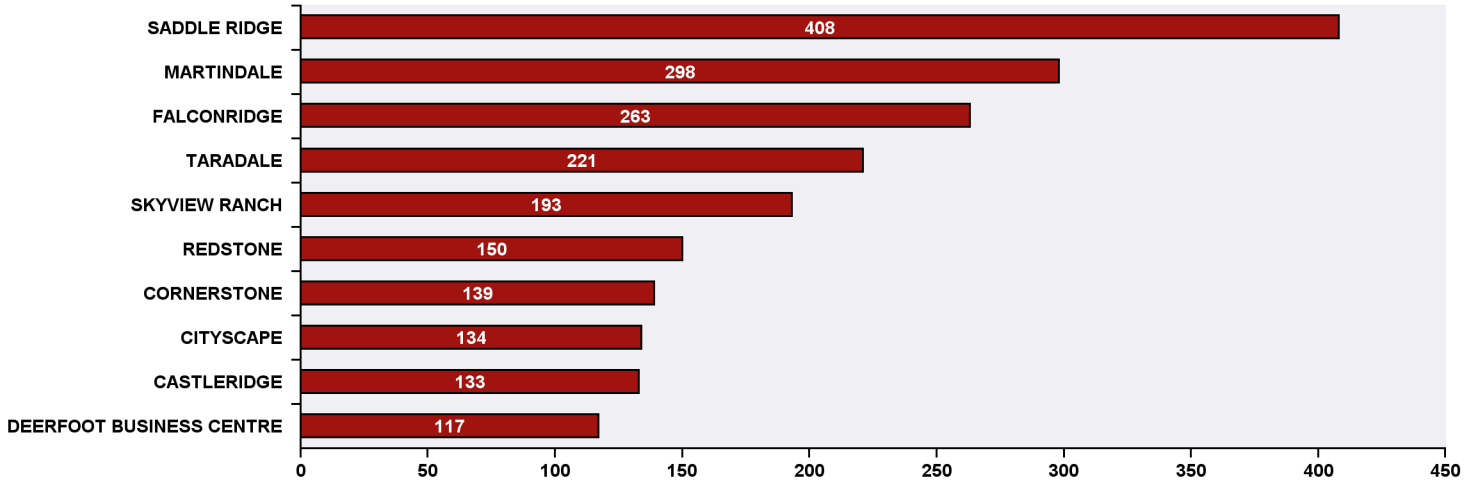


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	143	6.0%
CBS Inspection - Electrical	100	4.2%
WRS - Cart Management	96	4.0%
WRS - New Service - Carts	93	3.9%
Roads - Streetlight Maintenance	91	3.8%
CBS Inspection - Residential Improvement Project - RIP	87	3.7%
CBS Inspection - Commercial or Multi-Family	81	3.4%
CBS Inspection - Plumbing	80	3.4%
WRS - Waste - Residential	79	3.3%
WRS - Recycling - Blue Cart	58	2.4%
Bylaw - Material on Public Property	52	2.2%
Finance - TIPP Agreement Request	45	1.9%
WRS - Compost - Green Cart	43	1.8%
Finance - ONLINE TIPP Agreement Request	42	1.8%
Bylaw - Temporary Signs Infraction on City Property	41	1.7%
Roads - Roadway Maintenance	36	1.5%
CBS Inspection - Cancellation or Reschedule	35	1.5%
CT - Employee Conduct	35	1.5%
CBS Inspection - Gas	33	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	32	1.3%
Roads - Snow and Ice Control	32	1.3%
Roads - Traffic or Pedestrian Light Repair	32	1.3%
Total Top 20 SR Types	1,366	57.3%
Total Other SRs	1,016	42.7%
Total SRs for Ward	2,382	100.0%