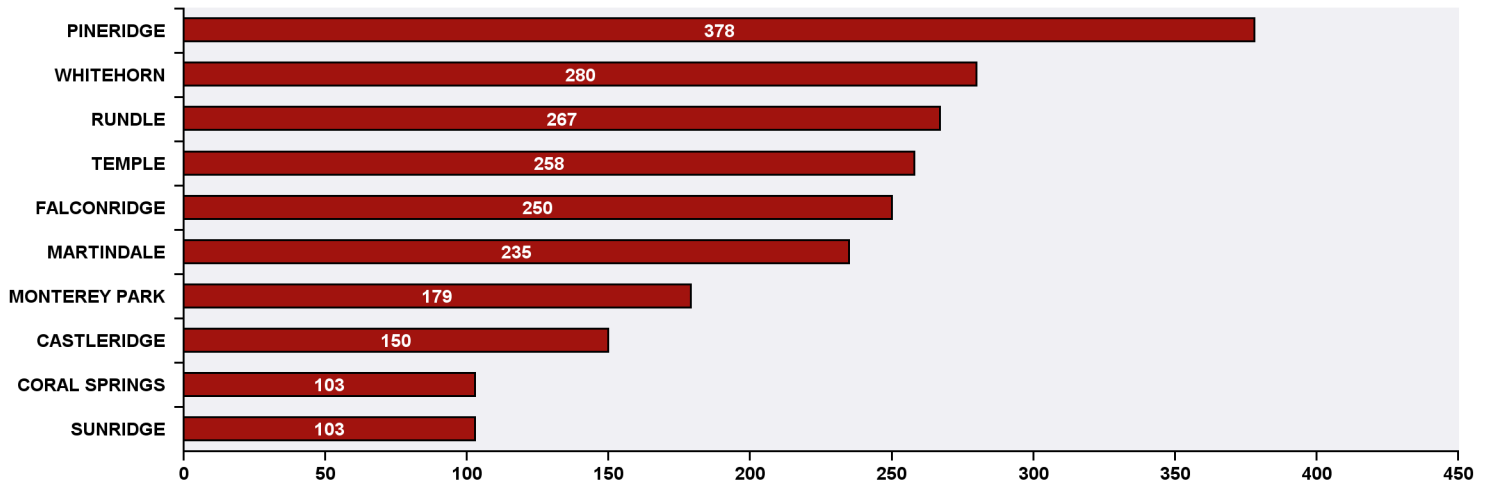


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	181	7.0%
WRS - Cart Management	151	5.8%
Finance - Property Tax Account Inquiry	100	3.9%
WRS - Recycling - Blue Cart	81	3.1%
Bylaw - Material on Public Property	80	3.1%
Roads - Debris on Backlane	66	2.5%
WRS - Green Cart Rollout	59	2.3%
WRS - Compost - Green Cart	56	2.2%
CBS Inspection - Furnace Replacement	50	1.9%
CNS - Subsidized Programs - Fair Entry	50	1.9%
Roads - Dead Animal Pick-Up	49	1.9%
Parks - Tree Concern - WAM	44	1.7%
AS - Animal at Large	41	1.6%
CT - Employee Conduct	38	1.5%
CBS Inspection - Gas	36	1.4%
Compliance - Business Licence Concern	36	1.4%
CBS Inspection - Commercial or Multi-Family	35	1.3%
WRS - Commercial Collection Services	35	1.3%
AS - Lost and Found Animal	34	1.3%
Roads - Streetlight Maintenance	33	1.3%
WRS - Program - Green Cart	33	1.3%
Total Top 20 SR Types	1,288	49.6%
Total Other SRs	1,308	50.4%
Total SRs for Ward	2,596	100.0%