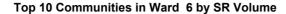
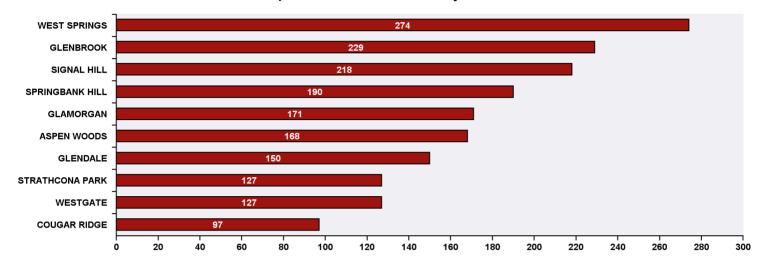
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	110	5.3%
WRS - Cart Management	85	4.1%
Finance - ONLINE TIPP Agreement Request	79	3.8%
Roads - Roadway Maintenance	78	3.8%
Roads - Streetlight Maintenance	57	2.8%
CBS Inspection - Electrical	55	2.7%
Parks - Tree Concern - WAM	54	2.6%
CBS Inspection - SCP - New Home	49	2.4%
Roads - Snow and Ice Control	45	2.2%
Parks - Wildlife Sightings	44	2.1%
CBS Inspection - Residential Improvement Project - RIP	43	2.1%
Finance - TIPP Agreement Request	39	1.9%
WRS - Recycling - Blue Cart	39	1.9%
311 Contact Us	38	1.8%
Bylaw - Material on Public Property	38	1.8%
WRS - Waste - Residential	37	1.8%
Roads - Street Cleaning	33	1.6%
CBS Inspection - Gas	32	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.5%
CBS Inspection - Plumbing	30	1.4%
CBS - RIM - Property Research	30	1.4%
Total Top 20 SR Types	1,046	50.5%
Total Other SRs	1,024	49.5%
Total SRs for Ward	2,070	100.0%