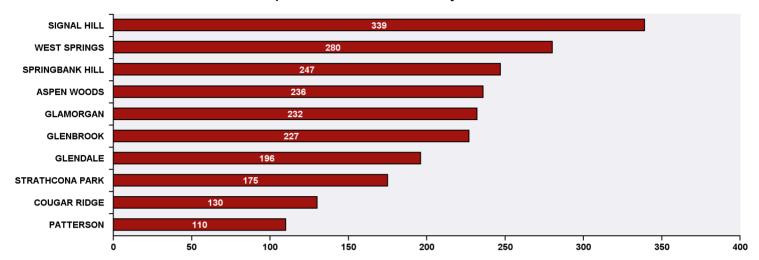
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	131	5.4%
Finance - Property Tax Account Inquiry	120	5.0%
Parks - Tree Concern - WAM	120	5.0%
WRS - Waste - Residential	104	4.3%
WRS - Recycling - Blue Cart	91	3.8%
Bylaw - Long Grass - Weeds Infraction	89	3.7%
CBS Inspection - Electrical	89	3.7%
WRS - Cart Management	88	3.6%
Finance - ONLINE TIPP Agreement Request	71	2.9%
Finance - TIPP Agreement Request	65	2.7%
CBS Inspection - Residential Improvement Project - RIP	48	2.0%
CBS Inspection - SCP - New Home	47	1.9%
AS - Lost and Found Animal	43	1.8%
Roads - Roadway Maintenance	40	1.7%
Roads - Dead Animal Pick-Up	34	1.4%
CBS Inspection - Plumbing	31	1.3%
CBS Inspection - Commercial or Multi-Family	30	1.2%
Roads - Sidewalk - Curb and Gutter Repair	29	1.2%
CBS Inspection - Gas	27	1.1%
311 Contact Us	26	1.1%
CNS - Subsidized Programs - Fair Entry	26	1.1%
Total Top 20 SR Types	1,349	56.0%
Total Other SRs	1,062	44.0%
Total SRs for Ward	2,411	100.0%