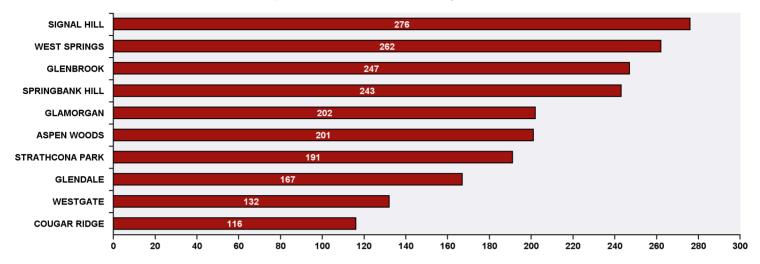


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in August 2018

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	139	5.9%
Parks - Tree Concern - WAM	109	4.6%
CBS Inspection - Electrical	101	4.3%
WRS - Cart Management	86	3.6%
Finance - ONLINE TIPP Agreement Request	78	3.3%
Bylaw - Long Grass - Weeds Infraction	57	2.4%
CBS Inspection - Residential Improvement Project - RIP	57	2.4%
Finance - TIPP Agreement Request	57	2.4%
Roads - Roadway Maintenance	49	2.1%
CBS Inspection - Plumbing	47	2.0%
WRS - Waste - Residential	46	1.9%
311 Contact Us	44	1.9%
CBS Inspection - Gas	43	1.8%
WRS - Compost - Green Cart	41	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	39	1.6%
CBS Inspection - Commercial or Multi-Family	36	1.5%
Bylaw - Material on Public Property	35	1.5%
CBS Inspection - SCP - New Home	33	1.4%
WATS - Water Consumption Appointment	32	1.3%
AS - Lost and Found Animal	31	1.3%
CN - Subsidized Programs - Fair Entry	31	1.3%
Total Top 20 SR Types	1,191	50.1%
Total Other SRs	1,185	49.9%
Total SRs for Ward	2,376	100.0%