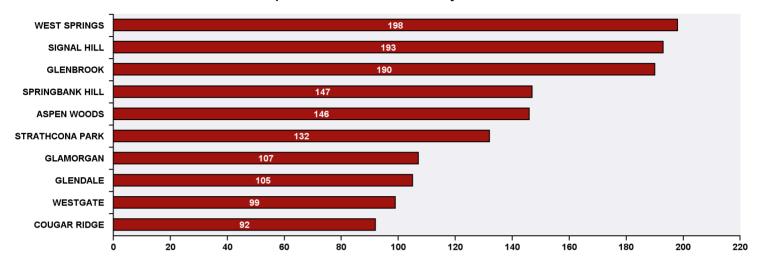
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in December 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	126	7.7%
Finance - Property Tax Account Inquiry	112	6.8%
Roads - Snow and Ice Control	98	6.0%
WRS - Cart Management	65	3.9%
WRS - Recycling - Blue Cart	65	3.9%
WRS - Waste - Residential	65	3.9%
CBS Inspection - Electrical	57	3.5%
Bylaw - Snow and Ice on Sidewalk	52	3.2%
Finance - TIPP Agreement Request	45	2.7%
CBS Inspection - Residential Improvement Project - RIP	42	2.6%
WATS - Sewage Back-up	38	2.3%
CBS Inspection - Furnace Replacement	35	2.1%
Roads - Streetlight Maintenance	33	2.0%
Bylaw - Material on Public Property	30	1.8%
CBS Inspection - Gas	28	1.7%
CBS Inspection - SCP - New Home	28	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	28	1.7%
Parks - Wildlife Sightings	26	1.6%
Roads - Dead Animal Pick-Up	26	1.6%
CT - Employee Conduct	23	1.4%
Total Top 20 SR Types	1,022	62.1%
Total Other SRs	624	37.9%
Total SRs for Ward	1,646	100.0%