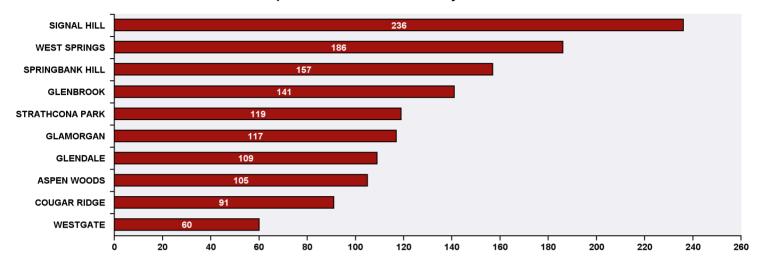
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in December 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	88	5.8%
Bylaw - Snow and Ice on Sidewalk	79	5.2%
Finance - Property Tax Account Inquiry	70	4.6%
WRS - Waste - Residential	55	3.6%
Finance - TIPP Agreement Request	54	3.6%
WRS - Cart Management	54	3.6%
CBS Inspection - Residential Improvement Project - RIP	49	3.2%
Roads - Streetlight Maintenance	40	2.6%
WATS - Water Consumption Appointment	39	2.6%
WRS - Recycling - Blue Cart	37	2.4%
Parks - Snow and Ice Concerns - WAM	31	2.0%
WATS - Sewage Back-up	30	2.0%
WRS - Compost - Green Cart	30	2.0%
CBS Inspection - Electrical	29	1.9%
CBS Inspection - Plumbing	29	1.9%
Roads - Snow and Ice Control	28	1.8%
CBS Inspection - Furnace Replacement	27	1.8%
Bylaw - Tree - Shrub Infraction	26	1.7%
CBS Inspection - Gas	23	1.5%
CBS Inspection - SCP - New Home	23	1.5%
Total Top 20 SR Types	841	55.3%
Total Other SRs	680	44.7%
Total SRs for Ward	1,521	100.0%