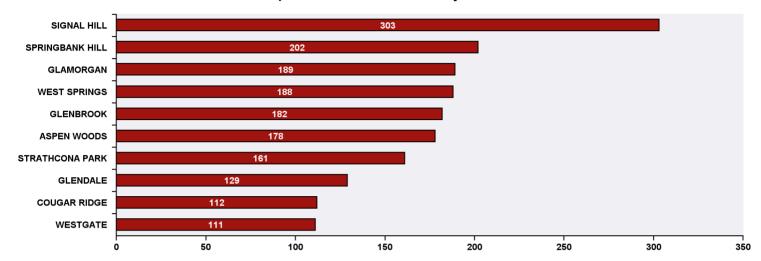
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in February 2018

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	336	16.3%
Bylaw - Snow and Ice on Sidewalk	224	10.8%
WRS - Cart Management	93	4.5%
Finance - Property Tax Account Inquiry	77	3.7%
Finance - ONLINE TIPP Agreement Request	67	3.2%
CBS Inspection - Electrical	53	2.6%
CBS Inspection - Residential Improvement Project - RIP	49	2.4%
Parks - Snow and Ice Concerns - WAM	42	2.0%
WRS - Recycling - Blue Cart	41	2.0%
CNS - Snow Angels Campaign	39	1.9%
Parks - Wildlife Sightings	39	1.9%
CT - Employee Conduct	38	1.8%
WRS - Waste - Residential	36	1.7%
CBS Inspection - Commercial or Multi-Family	29	1.4%
Finance - TIPP Agreement Request	29	1.4%
Roads - Traffic or Pedestrian Light Repair	27	1.3%
WATS - Water Main Break or Leak	27	1.3%
CBS Inspection - Furnace Replacement	25	1.2%
CBS Inspection - SCP - New Home	25	1.2%
Roads - Streetlight Maintenance	25	1.2%
WRS - Compost - Green Cart	25	1.2%
Total Top 20 SR Types	1,346	65.1%
Total Other SRs	721	34.9%
Total SRs for Ward	2,067	100.0%