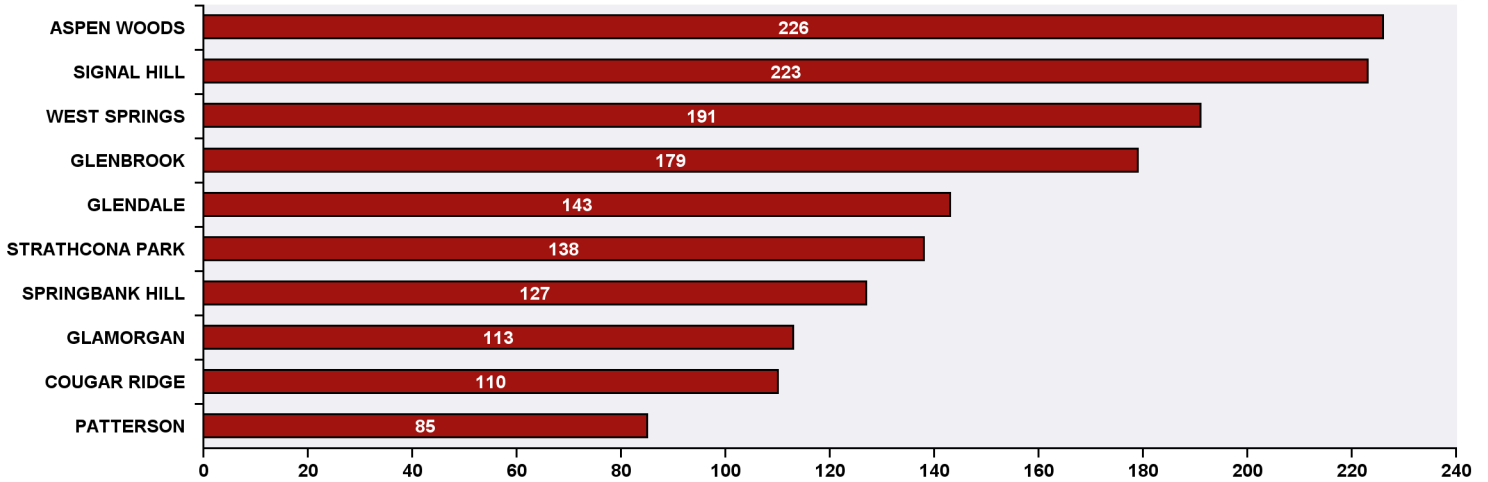


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	214	11.9%
Bylaw - Snow and Ice on Sidewalk	212	11.8%
Finance - Property Tax Account Inquiry	80	4.4%
WRS - Cart Management	72	4.0%
Roads - Streetlight Maintenance	51	2.8%
Finance - ONLINE TIPP Agreement Request	48	2.7%
CBS Inspection - Electrical	45	2.5%
Parks - Snow and Ice Concerns - WAM	45	2.5%
WRS - Recycling - Blue Cart	35	1.9%
CBS Inspection - Furnace Replacement	33	1.8%
WRS - Waste - Residential	33	1.8%
CBS Inspection - Residential Improvement Project - RIP	30	1.7%
WATS - Sewage Back-up	30	1.7%
CT - Employee Conduct	29	1.6%
CBS Inspection - Plumbing	25	1.4%
Roads - Traffic Signal Timing Inquiry	25	1.4%
CN - Subsidized Programs - Fair Entry	24	1.3%
Bylaw - Tree - Shrub Infraction	23	1.3%
CBS - RIM - Property Research	23	1.3%
Roads - Traffic or Pedestrian Light Repair	23	1.3%
Total Top 20 SR Types	1,100	61.0%
Total Other SRs	703	39.0%
Total SRs for Ward	1,803	100.0%