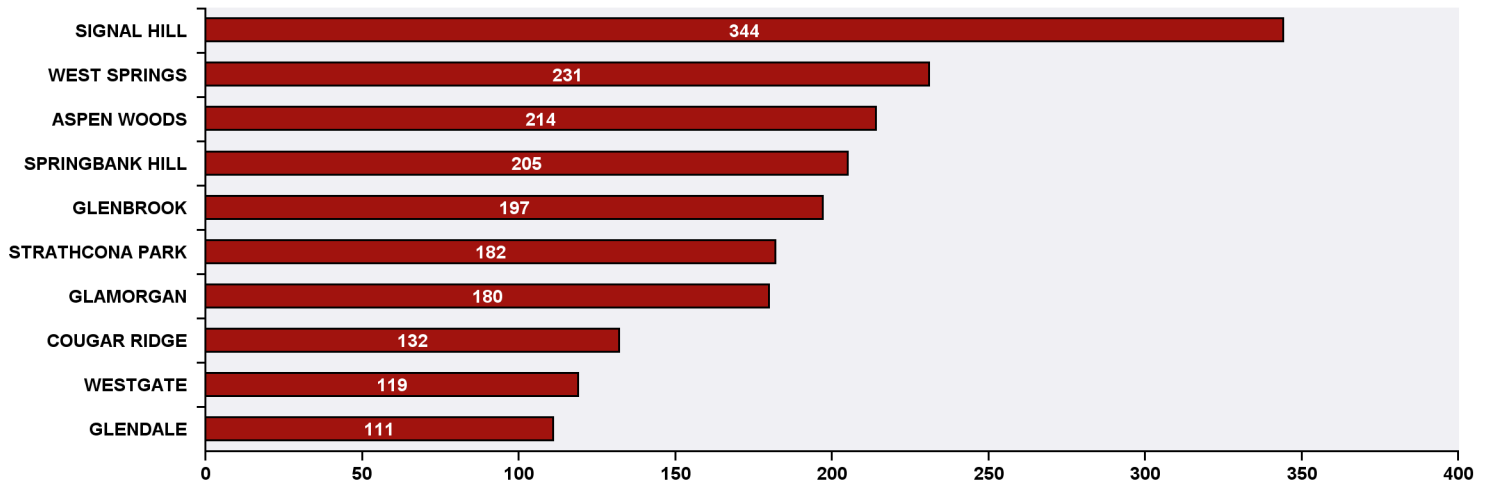


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	314	14.1%
Bylaw - Snow and Ice on Sidewalk	173	7.8%
WRS - Cart Management	118	5.3%
Finance - Property Tax Account Inquiry	115	5.2%
Finance - ONLINE TIPP Agreement Request	108	4.8%
WRS - Waste - Residential	69	3.1%
CBS Inspection - Electrical	61	2.7%
WRS - Recycling - Blue Cart	57	2.6%
Finance - TIPP Agreement Request	50	2.2%
CBS Inspection - Residential Improvement Project - RIP	43	1.9%
Roads - Streetlight Maintenance	43	1.9%
WATS - Sewage Back-up	40	1.8%
CBS Inspection - Plumbing	39	1.7%
CBS Inspection - SCP - New Home	35	1.6%
CBS Inspection - Furnace Replacement	34	1.5%
Parks - Snow and Ice Concerns - WAM	34	1.5%
CBS Inspection - Commercial or Multi-Family	31	1.4%
CBS Inspection - Gas	31	1.4%
WATS - Water Consumption Appointment	31	1.4%
Bylaw - Material on Public Property	27	1.2%
Total Top 20 SR Types	1,453	65.1%
Total Other SRs	779	34.9%
Total SRs for Ward	2,232	100.0%