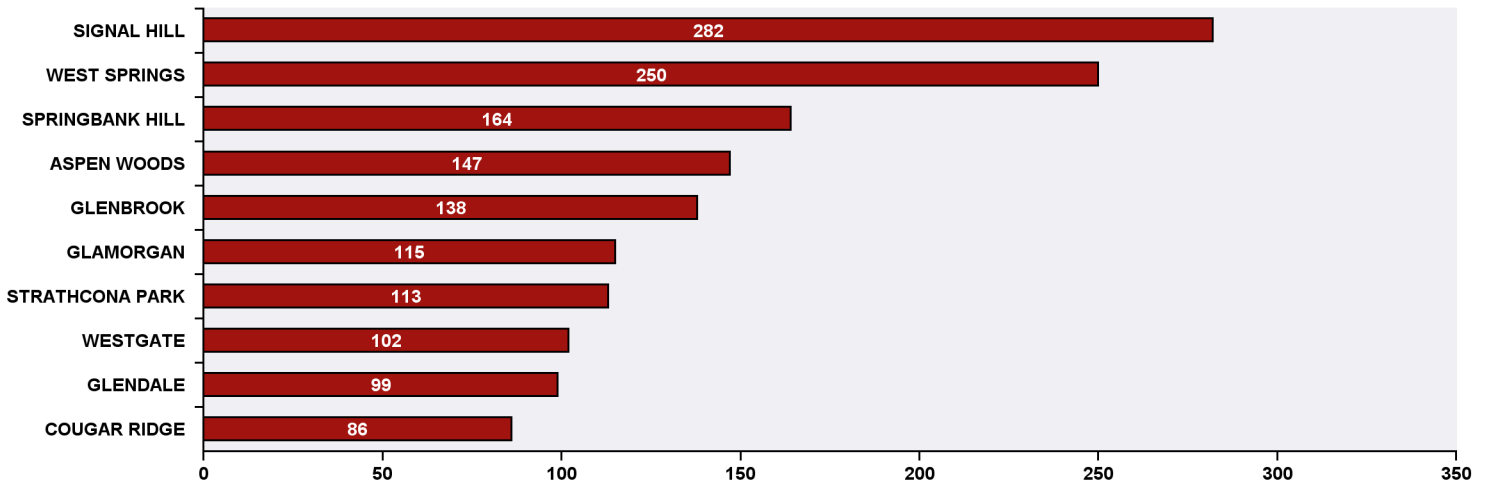


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	105	6.0%
Finance - ONLINE TIPP Agreement Request	101	5.7%
Roads - Streetlight Maintenance	89	5.1%
WRS - Cart Management	71	4.0%
WRS - Waste - Residential	69	3.9%
Bylaw - Snow and Ice on Sidewalk	65	3.7%
CBS Inspection - Electrical	52	3.0%
CBS Inspection - Residential Improvement Project - RIP	50	2.8%
Finance - TIPP Agreement Request	49	2.8%
CBS Inspection - Furnace Replacement	39	2.2%
WRS - Recycling - Blue Cart	37	2.1%
WRS - Compost - Green Cart	34	1.9%
CBS Inspection - SCP - New Home	31	1.8%
CBS Inspection - Plumbing	30	1.7%
CBS Inspection - Commercial or Multi-Family	29	1.6%
CBS Inspection - Gas	28	1.6%
Roads - Traffic or Pedestrian Light Repair	28	1.6%
CT - Employee Conduct	26	1.5%
Roads - Traffic Signal Timing Inquiry	26	1.5%
Roads - Snow and Ice Control	25	1.4%
Total Top 20 SR Types	984	55.9%
Total Other SRs	777	44.1%
Total SRs for Ward	1,761	100.0%