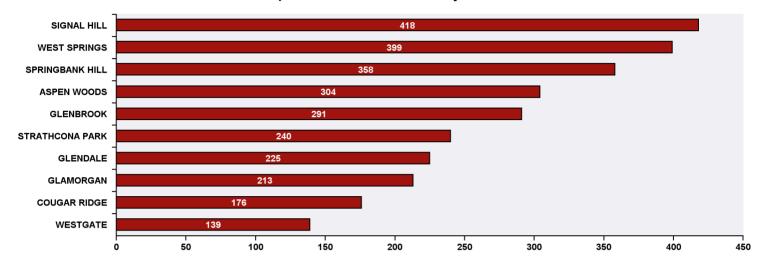
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	296	9.3%
Finance - ONLINE TIPP Agreement Request	255	8.0%
Parks - Tree Concern - WAM	160	5.0%
Roads - Roadway Maintenance	146	4.6%
Finance - TIPP Agreement Request	134	4.2%
Bylaw - Temporary Signs Infraction on City Property	107	3.4%
CBS Inspection - Electrical	99	3.1%
WRS - Cart Management	84	2.6%
WATS - Catch Basin Concerns	80	2.5%
Bylaw - Long Grass - Weeds Infraction	76	2.4%
CBS Inspection - Residential Improvement Project - RIP	55	1.7%
WRS - Waste - Residential	55	1.7%
311 Contact Us	49	1.5%
Parks - Wildlife Sightings	49	1.5%
CBS Inspection - SCP - New Home	46	1.4%
WRS - Compost - Green Cart	44	1.4%
CBS Inspection - Plumbing	42	1.3%
WRS - Recycling - Blue Cart	39	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.1%
CBS - RIM - Property Research	33	1.0%
Roads - Dead Animal Pick-Up	33	1.0%
Total Top 20 SR Types	1,916	60.0%
Total Other SRs	1,277	40.0%
Total SRs for Ward	3,193	100.0%