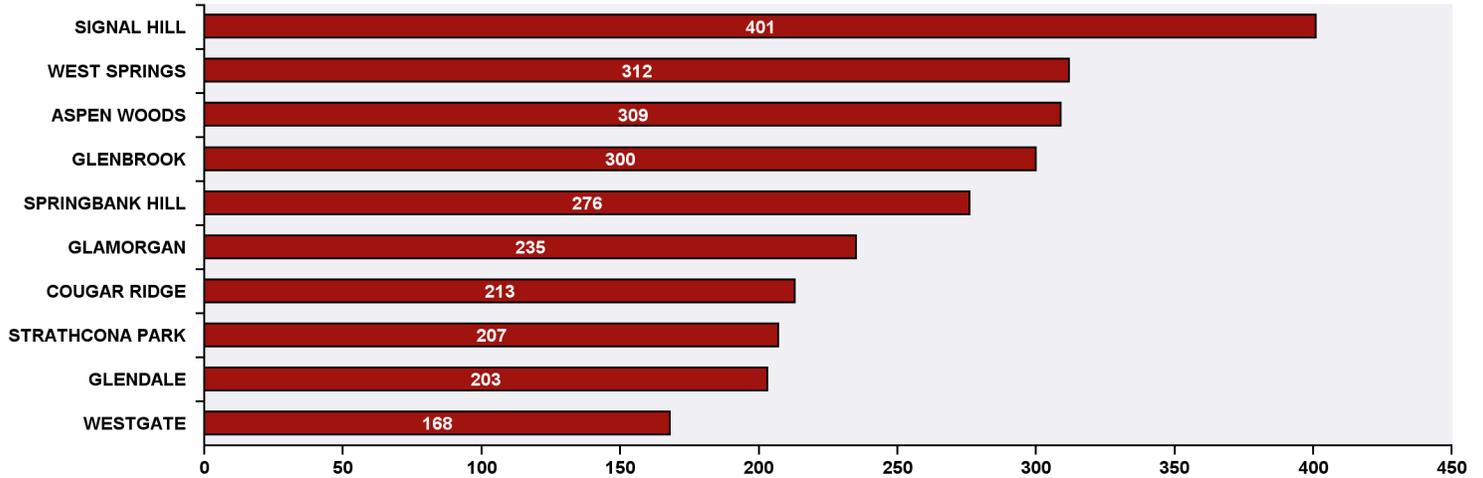


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	697	23.6%
Bylaw - Snow and Ice on Sidewalk	262	8.9%
WATS - Catch Basin Concerns	243	8.2%
Finance - Property Tax Account Inquiry	114	3.9%
Roads - Roadway Maintenance	85	2.9%
WRS - Cart Management	78	2.6%
WRS - Waste - Residential	71	2.4%
Roads - Streetlight Maintenance	63	2.1%
Parks - Snow and Ice Concerns - WAM	51	1.7%
CBS Inspection - SCP - New Home	49	1.7%
Finance - ONLINE TIPP Agreement Request	49	1.7%
WRS - Recycling - Blue Cart	49	1.7%
CBS Inspection - Residential Improvement Project - RIP	46	1.6%
CBS Inspection - Electrical	44	1.5%
Parks - Wildlife Sightings	33	1.1%
CBS Inspection - Plumbing	30	1.0%
WATS - Sewage Back-up	30	1.0%
311 Contact Us	29	1.0%
Finance - TIPP Agreement Request	28	0.9%
CT - Employee Conduct	27	0.9%
Total Top 20 SR Types	2,078	70.5%
Total Other SRs	871	29.5%
Total SRs for Ward	2,949	100.0%